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Police & Crime Panel for Lancashire

Monday, 6th July, 2020 10.00 am Virtual Meeting

(Join Meeting Here)

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	An item of urgent business may only be considered under this heading where, by reason of special circumstances to be recorded in the Minutes, the Chairman of the meeting is of the opinion that the Item should be considered at the meeting as a matter of urgency. Wherever possible, the Secretary of the Panel should be given advance warning of	

19. Date of Next Meeting

Wednesday 16th September 2020 at 10am, Chorley Town Hall.

any Members intention to raise a matter under this heading.

Date Published: 26th June 2020

Police and Crime Panel for Lancashire

Meeting to be held on the 6th July 2020

Membership Update

Contact for further information: David Fairclough, Secretary to Police & Crime Panel, <u>david.fairclough@blackburn.gov.uk</u>

Executive Summary

To consider the membership of the Police and Crime Panel.

Recommendation

Panel is asked to:

1. Confirm the political balance of the Panel 2020/2021 - Elected Members (plus 2 Independent persons)

2. Subject to 1 above consider the appointments to date made by Lancashire authorities and agree the full membership for 2020/21 including additional elected members if required in the light of advice from the Home Office as considered at the meeting of the Panel on 9th December 2019.

3, Note that the Induction and Introduction to the role and function of the Police and Crime Panel be scheduled for the agreed Panel Membership prior to the next meeting of the Panel

1 Membership Update 2019/20

The Police Reform and Social Responsibility Act 2011 introduced Police and Crime Panels (PCP) as formal joint committee of all the local authorities in a police force area.

For Lancashire the Police force area includes the County Council, 12 District Councils and the two Unitary Councils. The first meeting of the Police and Crime Panel for Lancashire was held on the 31st July 2012.

Constitution of the PCP

As previously reported, in Lancashire the Panel was initially made up of 15 Elected Members, one from each Authority. Up to an additional 3 elected members can be added in order to achieve the 'balanced appointment objective' so that when taken together the Members of the Panel represented the political make up of all the relevant local authorities for the police area and had the skills, knowledge and experience necessary for it to discharge its functions effectively.

Having considered the provisions in the legislation and options available for applying a political balance to the Panel, it was agreed that the constitution of the PCP for 2012/13 be based on calculation of the then political balances across the whole membership of authorities, with the Independent Members being grouped together as a whole. At that time, it was also agreed to appoint an additional three Elected Members to achieve political balance and the Home Secretary subsequently approved this basis in order to achieve the political balance objective. This was the arrangement up until last year (2019/20) when the Panel could not agree the appointment of the additional 3 elected member seats to assist the political balance.

In December 20019 the Panel decided that the appointment of these 3 seats be revisited at this Annual General Meeting for the year 2020/21.

It was also previously agreed that Council Members of the Panel would serve a 12 month term on the Panel and that the political balance of the Panel would be reviewed after the Local Elections each May. After the elections, each Council being invited to nominate their representative for the Panel. Although there have been no elections this year, the Councils have still been requested to confirm their nominations for this new municipal year given the previous agreement that Council Members would serve 12 monthly terms.

In addition to the above Members, the Panel also appoints 2 Independent Co-opted Members, who are not elected representatives, to serve on the Panel. Both these Co-opted seats have become vacant in recent months and a recruitment process for these seats is set out separately on this Agenda.

From nominations received for 2020/21 the Panel's core membership of 15 Councillors (plus 2 co-opted members) resulted in a political balance of

Labour	Conservative	Lib Dem	Independent
10	4	1	Member 0

As discussed last year, the Regulations and Guidance however require the Panel to seek to be politically balanced. To assess the balance, all the current council seats held from across Lancashire, were added together to identify the target balance that would achieve political balance which would be:

Labour	Conservative	Lib Dem	Independent
6	6	1	Member 2

As discussed at previous meetings, the Regulations and Guidance then provide for the Councils as a first step in terms of seeking to address any such issue arising, invite the core member councils to reconsider their individual nominations to see if this would bring the balance more into line, i.e. to seek to achieve the political balance objective.

At the AGM last year and subsequently as discussed by Lancashire Leaders, however it was reported no Council in 2019/20 was agreeable to changing their nomination.

If however a change is made in nominations following the publication of this Agenda this will be reported and this report updated at the meeting.

In anticipation however that the position may remain unchanged from last year, i.e. no Council is willing to change their nomination, the next step, is to then seek to add councillor membership up to the maximum of 18 elected members to seek to address the political balance objective. This was the action taken up to 2019/20 by the Panel to seek to address this issue to the best possible outcome within the restrictions of the regulations. The additional 3 seats proposed and the names of those proposed additional councillors require however the unanimous agreement of the 15 Council's core membership. Theses Councillors would also require the approval of the Home Office with an explanation of the reasoning for their appointments.

An18 seat (Councillor membership) would result in an amended ideal political balance of:

Labour	Conservative	Lib Dem	Independent
8	7	1	Member 2

As referenced above in the absence of a council(s) under stage 1 of the process not wishing to agree a change of nomination a proposal is presented to the AGM for the following utilisation of the potential additional 3 seats for 2020/21 (subject to Home Office approval).

18 Elected Members (plus 2 Independent persons) on the following basis

Labour	Conservative	Lib Dem	Independent
10	7 (+3)	1	Member 0

The Secretary advises the Panel that whilst the option does not make it possible to achieve the exact political balance, the Local Government Association ['LGA'] Guidance on Panel Arrangements and the Balanced Appointment Objective states:

'In some cases it may be difficult to achieve political balance, especially where it is not possible to co-opt additional councillors on to the panel. Councils may not be persuaded to nominate opposition members to achieve complete political balance and as the Home Office legal clarification points out, in recognition of this the Police Reform and Social Responsibility Act states that the balanced appointment objective must be secured 'as far as is practicable'. As the Home Office has also pointed out, whatever membership is eventually agreed on, the rational for doing that needs to be robust enough to withstand legal challenge.' The Secretary has also advised that the Local Authorities combined must 'agree' to the balance of the Panel and that the Home Office has powers to intervene and make appointments if agreement cannot be reached locally, though it has been made clear that the best Panel arrangements are those which are locally determined.

On 1st October 2019 the Home Office wrote to respond to the Panel as regards the issue of membership and the `balanced appointment objective`. A copy of the response was circulated to Lancashire Leaders and Panel Members on 10th October 2019.

The Home Office have confirmed the advice of the Secretary that:

"It is the responsibility of the Panel to agree nominations which are acceptable to all of its members. As noted in your letter, the balanced appointment objective must be secured `as far as reasonably practicable' – if you feel the disagreement on co-option is irreconcilable, then the Panel may have reached the limit of this definition."

Given this advice that Panel are asked to confirm their membership for 2020/21 as a minimum of the current 15 members plus 2 independent persons or in the alternative the Panel could review co-opting additional elected members, under the balanced appointment objective (example option above). However these additional 3 seats would need to be agreed by the whole Panel and then be approved by the Secretary of State.

In addition given there was no induction process in 2019, the Panel agree the final membership once approved attend an Induction and Briefing on the role and function of the Police and Crime Panel in advance of the next full meeting of the Panel.

Consultations

All Local Authorities represented on the PCP are consulted in relation to the Constitution/Membership and political balance on the Panel as set out in this report.

Implications:

This item has the following implications, as indicated:

Risk Management

The requirement for an Independent Police and Crime Panel for Lancashire is in accordance with the provisions of the Police Reform and Social Responsibility Act 2011.

Legal Implications

The legal implications of this report are set out in the body of the report. The Panel is set up in accordance with Part 2 of Schedule 6 of the The Police Reform and Social

Responsibility Act 2011. Schedule 6 part 4 [Paragraph 31] makes provision for the duty to produce a balanced panel and secure that (as far is reasonably practicable) the balance appointment objective is met.

The legislation specifies that Police and Crime Panels must be balanced in terms of geography, political make-up and the skills, knowledge and experience of panel members.

In particular, the LGA guidance explains the legal requirement to have a Panel that represents all parts of the police area and represents the political make-up of the relevant local authorities, when taken together.

Local authorities could look to achieve this, in the first instance, by considering the proportion of councillors from each political party across the force area. This approach is the closest to the spirit of the legislation.

The legislation also requires that the "balanced appointment objective" includes that the Panel members (when taken together) "have the necessary skills, knowledge and experience necessary for the Police and Crime Panel to discharge its functions effectively".

The Home Office confirmed as reported in December 2019 how the legislation should be interpreted in respect of the balanced appointment objective.

Local Government (Access to Information) Act 1985 List of Background Papers

Responses received from June/ 2020 Individual Local Authorities regarding nominated Representatives David Fairclough Secretary to the Police & Crime Panel

Reason for inclusion in Part II, if appropriate N/A

Agenda Item 5

Police and Crime Panel for Lancashire

Minutes of the meeting held on Monday 9th March 2020

Present:

Chair

Councillor Alistair Bradley, Chorley Borough Council

Committee Members

Councillor Keith Iddon, Lancashire County Council Councillor Munsif Dad, Hyndburn Borough Council Councillor Jonathan Saksena, Preston City Council, Councillor Paul Foster, South Ribble Borough Council Councillor Roger Berry, Wyre Borough Council

Also in attendance

- Clive Grunshaw, Police and Crime Commissioner
- Andy Rhodes, Chief Constable,
- Ian Wilson, Chief Superindent,
- Angela Harrison, Office of the Police and Crime Commissioner
- Steve Freeman, Office of the Police and Crime Commissioner
- Sian Roxborough, Council Solicitor
- Phil Llewellyn, Governance and Democratic Manager

1. Welcome and Apologies

The Chair, Councillor Alistair Bradley welcomed all to the meeting. Apologies had been received from Councillors Ben Aitken, Robert Boswell, Ivan Taylor, Geoff Driver, Alistair Sinclair, Simon Hore, David Whipp, Mohammed Khan and Steve Hughes.

2. Minutes of the Meeting held on 9th December 2019 and 4th February 2020

RESOLVED - The Minutes of the meeting held on 9th December 2019 and 4th February 2020 were agreed as a correct record.

3. Declarations of Interest

No Declarations of Interest were submitted.

4. Public Questions

No public questions had been received.

5. Presentation by the Chief Constable

The Chief Constable delivered his annual presentation to the Panel. The presentation focussed on:

- The HMICFRS rating of the Lancashire Constabulary as Outstanding for Efficiency
- Comparison between Constabularies for Officer Reductions/Uplift
- Lancashire position, 3 Local Authority areas in top ten most deprived
- Lancashire FMS 2018 and 2019
- Capital & Revenue investment across West, South and East areas
- Investigations
- Local Policing & Response
- Tactical Operations and Force Control Room
- Support Services
- Learning & Development/Organisational Development.

Following the presentation, CC Rhodes received a number of questions, comments and observations and provided responses, with the key areas of enquiry for members of the Panel relating to Recruitment and readiness of the extra 153 Officers available, placement and replacement of PCSOs and representation of diverse communities on the frontline, placement of future officers which would be more focussed on the proactive policing rather than reactive policing, and focussing more on quality of investigations and maintaining a neighbourhood focus. CC Rhodes also advised that the next few years would see a shift from 101 call handling to a digital approach, which would eventually lead to a split of around 50/50 on the handling of the 1.2M calls received annually.

RESOLVED – That the presentation be noted.

6. Presentation – Update on Capital Programme

Steve Freeman delivered a presentation on the Capital Programme 2020/21 to 2024/25, which focussed on:

- Setting the Programme
- Funding Approval
- Capital Programme 2020/21 to 2024/25
- IT Capital Programme
- Accommodation Capital Programme
- Financing

Following a question from a Panel Member on potential for shared facilities between blue light services and Partners, Steve advised that conversations were ongoing.

The Chair asked Steve to share the slides with the Panel in the most appropriate way.

RESOLVED – That the presentation be noted.

7. Performance Monitoring Report

The PCC submitted his latest Performance Monitoring report, highlighting in particular the rating of 'Outstanding for Efficiency' following an inspection by Her Majesty's Inspectorate of Constabulary and Fire & Rescue Services (HMICFRS).

RESOLVED – That the report be noted.

8. PCC Decisions

A report was submitted, highlighting decisions made in the period since the last main meeting of the Panel on 9th December 2019.

The Chair requested that an update on the use of the funding for Violent Reduction Unit/Knife Crime be submitted to the next meeting of the Panel.

RESOLVED – That the report be noted.

9. Task and Finish Group Update

Councillor Roger Berry advised that the Frontline Policing Task and Finish Group would be receiving a briefing in a fortnight's time and would report back to the next meeting.

Councillor David Whipp had given apologies for the meeting, therefore no update was received from the Contact Centre Task and Finish Group.

RESOLVED – That the update be noted.

10. Appointment of Independent Co-opted Member

Sian Roxborough reported that the term of Altaf Bagdadi, Independent Co-opted Member, would soon be ending and requested permission from the Panel to begin the process to recruit a replacement, with a report on progress being submitted to the AGM meeting in July 2020.

RESOLVED – That the Secretary of the Panel consult with the Chair and Vice Chair on the recruitment process and submit a report to the AGM meeting in July on progress to date.

11. Update to Lancashire Police and Crime Panel Complaints Procedure

A report was submitted which proposed changes to the advisory notes in the Police & Crime Panel Complaints Procedure consequent of the Policing and Crime Act 2017 amending the handling of Police Complaints matters by the Commissioner.

In December 2018 the Panel received a report detailing changes to the Police Complaints Procedure and the potential implications for the Panel Complaints Procedure. The paper set out the changes to the Police Complaints regime in more detail and described the approach being taken in Lancashire to these changes. It reported that the Act made a number of changes to the police complaints regime in order to increase public confidence and to simplify the system. It also reported that the Act also seeks to strengthen the role of Police and Crime Commissioners (PCC's) in the complaints process. It introduced new duties which are mandatory and also allows Police and Crime Commissioners to choose to take over a number of functions. It also allowed Police and Crime Commissioners to delegate their complaint handling powers.

There were three options under the Policing and Crime Act for Police and Crime Commissioners outlined:- Option 1 – Reviews – Mandatory, Option 2 – Customer Service approach for low level complaints, Option 3 – Single Point of Contact with Complainants.

The timetable for the introduction of these changes to the Police Complaints regime was not originally clear. It was originally intended that they would take effect in June 2018, then March 2019, but they had now only recently come into force.

The PCC confirmed in the earlier report he has adopted Option 1 of the Policing and Crime Act changes, the Mandatory option, to take over the review/appeals process for police complaints from the Chief Constable. The PCC decided not to take up options 2 and 3 at this stage but would continue to keep this under review.

The OPCC would continue to update the Police and Crime Panel on progress and on the expected timescale for implementation of other relevant aspects of the Act.

In terms of Impact on the Lancashire Police and Crime Panel Complaints Procedure, it would be important to set out to complainants the separation of the two processes, i.e. those involving the personal conduct of the PCC (covered by Panel Arrangements) and Police conduct complaints (covered by the Police Complaints process). It was suggested therefore that the advisory note at the beginning of the Lancashire Police and Crime Panel Complaints Procedure be updated as set out in Paragraph 2 of the report.

RESOLVED - That the updating of the advisory paragraphs in the introductory section of the Lancashire Police and Crime Panel Complaints Procedure as set out in this report be approved.

12. Monitoring of Complaints

A report was submitted which set out the current position with regard to communications relating to potential complaints received up to 31st January 2020 in relation to the Police and Crime Commissioner.

Since the commencement of the Panel in 2012 there had now been 77 recorded communications which at the outset where described by the complainants as complaints against the Police & Crime Commissioner, and in all 72 outcomes had been reported to previous meetings.

Since the last meeting, of the 5 complaints outstanding, 3 had been communications/complaints (74 *was also anonymous*), (75) and (76) related to such operational police matters.

In respect of (72), this matter at the time of the last meeting was the subject of Initial Assessment. Following which, it was determined the complaint related to a an officer in the Police and Crime Commissioners Office and the complaint was redirected to the Director of the Office of the Police and Crime Commissioner to handle as the appropriate authority to respond.

In respect of (77), this complaint related to allegations of maladministration of complaint handling by the Commissioner. This complainant being the same as (38), (57), (62) & (63) reported previously. Findings of fact against the latest allegations made during the initial assessment process resulted in no further action.

RESOLVED – That the update in relation to communications and complaints be noted.

13. Urgent Business

There were no items of urgent business, but two update items:

Phil Llewellyn advised that there was a place for a Member available at the LGA PCP Workshop in London on 18th March 2020, and requested if anyone was interested to let him know.

The Chair noted that this was Sian Roxborough's last meeting before taking up a new position at Salford City Council, and on behalf of the Panel, thanked Sian for her valuable work over several years supporting the Panel.

14. Date of Next Meeting

The next meeting of the Panel (AGM) would be held at 10.00am on Monday 6th July 2020 at Blackburn Town Hall.

Signed	Chair
	2020

Agenda Item 8 Appendix A

Lancashire Police and Crime Panel

Meeting to be held on 6th July 2020

Police and Crime Commissioner's Annual Report 2019/2020 (Appendix A refers)

Contact for further information:

Ian Dickinson, (01772) 533462, <u>Ian.Dickinson@lancashire-pcc.gov.uk</u> Office of the Police and Crime Commissioner for Lancashire

EXECUTIVE SUMMARY

This report sets out the Commissioner's Annual Report for 2019-2020 for consideration by the Police & Crime Panel.

RECOMMENDATION

The Police and Crime Panel is asked to review the Annual Report (attached at Appendix A) and make a report or recommendation (as appropriate).

1. Purpose

This report is being presented to the Lancashire Police & Crime Panel (the "Panel") to enable it to review the Annual Report issued by the Lancashire Police & Crime Commissioner (the "Commissioner") under Section 12 of the Police Reform and Social Responsibility Act 2011 (the "Act").

2. Recommendations

The Panel is asked to review the Annual Report (attached as Appendix A) and make a report or recommendation (as appropriate).

3. Background

- 3.1 This report is presented to enable the Panel to carry out its statutory functions, as the Panel is required to review the Annual Report.
- 3.2 Under Section 12 of the Act, the Commissioner must produce an Annual Report on the exercise of the organisation's functions in the financial year.
- 3.3 As soon as practicable after producing the Annual Report, the Commissioner must send the Annual Report to the Panel. The Commissioner must attend before the Panel at a public meeting present, present the Report to the Panel and answer the Panel's questions on it.
- 3.4 The Commissioner must arrange for the Annual Report to be published

4. Key Issues

- 4.1 The Annual Report covers the period from April 2019 to March 2020.
- 4.2 This Annual Report provides an opportunity to review the work carried out over the last financial year to deliver the priorities as set out in the Commissioner's Plan, which was launched in 2016.
- 4.3 It should be noted that the crime data for 2019/20 at page 14 has been provided from Lancashire police sources. This data will be verified by the Office for National Statistics for England and Wales and will be published in July.
- 4.4 Additionally, members will note that some of the financial information on pages 4 and 8 is incomplete. This information is still to be verified and should be available for inclusion in mid-July.

5. Next Steps

The Commissioner will respond to the Panel's report and any recommendations they may have on the Annual Report and then publish the Annual Report.

6. Appendix

Appendix A – Police and Crime commissioner's Annual Report 2019-2020.



ANNUAL REPORT (Draft) 2019/20



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Commissioner's Foreword



This Annual Report is being published in extraordinary circumstances when everything about our lives has changed.

The coronavirus pandemic has led to the tragic death of hundreds of people across Lancashire and hundreds of thousands across the world. The role of the police is never clearer than at times of national crisis – keeping people safe.

I have been pleased to serve as your Police & Crime Commissioner for Lancashire (PCC) during 2019/20 and this year, for the first time since 2010, we have started to see investment back into the service thanks to support from the public, with the

introduction of police task forces and drone teams, focusing on reducing and preventing crime and dealing with the issues that matter most to people.

I am proud that you continue to be served by one of the best Police Forces in the country. This was recognised by Her Majesty's Inspectorate of Constabulary and Fire & Rescue Services (HMICFRS) in 2019 when Lancashire was rated as 'Outstanding' for effectiveness and efficiency by Government, one of few forces to achieve this accolade.

You have an excellent new **Deputy Chief Constable** in post, with a wealth of experience as Assistant Chief Constable Terry Woods replaced retiring Deputy Chief Constable Sunita Gamblin.

In November 2019 I launched **Our Lancashire**, a new social action network for the county, bringing groups and communities together supported by a team of passionate engagement officers. This platform already has in excess of 1,000 groups signed up and is quickly becoming a one stop shop for groups and events.

Our Lancashire follows the continued success of the Lancashire Volunteer **Partnership** which this year has gone from strength to strength with almost 5,000 volunteers across the county, including over 200 Special Constables and Police Cadets. Their role has never been as important as it was in March 2020 when the Coronavirus pandemic swept the country and 500 telephone befrienders were swiftly recruited to provide vital support to vulnerable people.

This year also saw the launch of Lancashire's Violence Reduction Network after my Office secured £1.16m from the Home Office to bring together Lancashire Constabulary, councils, health and education professionals, community leaders and other key partners to tackle violent crime.

By March 2020 recorded crime had decreased by 12.5% on the previous year but the Coronavirus pandemic meant crime trends were changing, with a continued focus on supporting vulnerable people. Indeed our ground-breaking Cyber Volunteers Scheme continues to support vulnerable people and reduce the demand on policing – and this year they received national recognition, with a prestigious Tilley award nomination. Page 17

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I extended the contract for Lancashire Victim Services after continuing to be impressed by the support they provide to victims across the country, receiving over 67,000 referrals for service. Following the success of our specialist support worker at Blackpool Hospital to offer help to anyone who has experienced sexual violence while they are receiving care at the hospital, I extended this service further as I am committed to making sure that specialist support is out there for when it is needed.

The innovative **Restorative Hub** has received an important quality kite mark. It brings victims of crime and offenders into contact with each other, so that those affected by a particular incident can find ways to repair the harm and find a positive way forward. This helps break the cycle of offending and provides greater reassurance to victims - an important priority for me.

In March 2020, I was successful in securing a further £1.271 million from government, by way of reimbursement of policing costs towards policing the fracking protests at Preston New Road.

My Office continues to lead the way **Backing Lancashire** through my social value policy, an important part of all Lancashire Constabulary contracts which this year saw **£X** of our spending power invested locally. It also promotes apprenticeships, fair employment practices, trade union recognition, paying the living wage, ethical procurement.

Despite signals from Government that austerity is potentially coming to an end, **Standing up for Lancashire** and lobbying Government on fairer funding for Lancashire Constabulary has remained an important focus in 2019/20. We continue to operate in a challenging financial environment and I explore all options available to me to maintain police numbers, and invest in the future, whilst arguing for a fair level of funding for the Constabulary, with lower impact on local Council Tax payers.

The national police officer uplift programme has created some exciting opportunities for both police officer and staff roles and it remains a strategic priority for the force to reflect the communities it serves.

I am committed to working with the Chief Constable to maintain the high levels of confidence and satisfaction people have in Lancashire Police. Our police officers and staff face difficult, challenging and often dangerous situations on a daily basis and the events of this past year serve as a timely reminder how much we should all value what they do to keep us safe.

My thanks go to all those who work for Lancashire Police for their professionalism, dedication and achievements over the last year. I would also like to thank the residents of Lancashire for their views and suggestions, all the volunteers, charities and organisations we have worked with over the last year and my staff in the Office of the Police and Crime Commissioner for their efforts.

Cluse ansha

Clive Grunshaw Police and Crime Commissioner

My year at a glance

This section is designed to give you a flavour of just some the highlights of the work and key milestones over the past 12 months.

April 2019:

I welcomed the **significant improvements** identified by Her Majesty's Inspectorate of Constabulary and Fire and Rescue Services (HMICFRS) in the way Lancashire Constabulary protects children.

May 2019:

I relaunched my **Community Action Fund**, with £150k of funding recovered from criminals set to be invested back into communities across the county.

June 2019:

I opened my **'Let's Talk Policing'** survey and announced a series of summer events asking residents' views on crime and policing in their area.

July 2019:

I launched my '**Backing Lancashire**' campaign, building on my pledge, alongside Lancashire Constabulary, to ensure all procurement and commissioning activity maximises social, economic and environmental benefit whilst also delivering value for money.

August 2019:

My office secured almost £3m in Government funding to help tackle and prevent knife crime and serious violence across the county, including the setting up and running of a **Violence Reduction Network (VRN)**.

September 2019:

A **dedicated task force** of police officers was rolled out across Lancashire this month, tackling issues that matter most to people, funded through the council tax precept.

October 2019:

I launched a £180K fund for community and third sector organisation projects that aim to address the known underlying causes and drivers of knife crime.

November 2019:

I officially launched **Our Lancashire**, the new social action network for Lancashire, bringing groups and communities together from across the county at the Blackpool Tower Ballroom.

December 2019:

My Office lit up landmarks across Lancashire as part of the **White Ribbon Campaign's** 16 days of action combating violence against women and girls.

January 2020:

I called on the Government for **fairer**, **long term funding of policing** following the delayed police funding settlement, announced by Policing Minister Kit Malthouse.

February 2020:

Lancashire Constabulary was rated as **outstanding for efficiency** following an inspection by Her Majesty's Inspectorate of Constabulary and Fire & Rescue Services (HMICFRS).

March 2020:

I, alongside the Chief Constable urged people to **#StayHomeSaveLives** as the Coronavirus pandemic took hold and my Office supported the work of the Lancashire Resilience Forum.

Progress against my Priorities

Priority 1 – Protecting Local Policing

Police Precept

Following a public consultation, I was again given public support to increase the policing part of the Council Tax for 2019/20. This added an extra £10 a year per Band D property and was supported and endorsed by the Police & Crime Panel. However, I was determined that the public of Lancashire benefit from their continued support so I took the decision to invest in 100 police officers and specialist staff to strengthen local policing and investigation.

Task Forces

I invested £3m into nine Neighbourhood Task Forces across the county to tackle the issues that are important to people and strengthened specialist target teams thanks to local people supporting an increase in their council tax precept.

The taskforce is split into proactive teams of four or five officers spread across nine areas in the county, with the responsibility for tackling local priorities including drug dealing, anti-social behaviour and burglary, alongside disrupting organised crime group activity and targeting outstanding offenders.



Specialist target teams were also strengthened to tackle cross border crime and criminality, focusing on burglary and robbery and there has been an uplift in detectives following public feedback to prioritise investigations around major crimes, child exploitation and domestic abuse.

This year a new drone team became operational across the force, with two drones costing £90,000 paid for by proceeds of crime, and a team of four officers costing £280,000 and funded by the council tax precept. This new technology has been invaluable supporting policing operations including events, missing people and warrants. It has also meant savings of £240,000 as we have reduced significantly the number of times we have required use of the police helicopters.

20,000 Police Officer Uplift

Following the Prime Minister's announcement to recruit an extra 20,000 officers across the country 'forthwith' I met with Lancashire MPs in Westminster in September 2019, calling on their support for Lancashire to receive its fair share of police funding and to ask the government to give back the 750 police officers that have been lost from the county since 2010.

Lancashire bid for 340 officers in the first allocation of funding to allow the force to properly invest back into the policing in Lancashire but were given **investment for 153 police officers.**

By March 2020 the Constabulary had exceeded the recruitment target set by Government by having recruited 66 additional police officers, with the remainder to be in place by March 2021. We continue to be ambitious with our recruitment plans, seeking to recruit the best applicants to reflect and serve our communities.

Whilst I clearly welcome the funding for 153 additional police officers for the county, this is only the first step in addressing the enduring funding problems that exist and still leaves us with 600 fewer officers than in 2010. Put simply, there remain some significant and difficult financial challenges facing Lancashire Police over the coming years.

I still believe it is inherently unfair that residents are being asked to stump up more and more money for policing, at a time when people are already feeling the strain financially caused by years of austerity, the increased cost of living and the ongoing pandemic.

Fracking Reimbursement

In March 2020, Government ministers listened to my calls for further costs associated with the policing of the Preston New Road fracking site to be reimbursed, agreeing to repay Lancashire Constabulary **£1.271 million**.

Operation Manilla, the policing of the Preston New Road fracking site and protests, has cost Lancashire Constabulary almost £13 million since it began in January 2017. As police forces can only apply for Special Grant funding on additional costs, £8.43 million has been applied for in grants to date with the government awarding 85% of this at £7.166 million.

Taser Rollout

In March 2020 my office were successful in bidding for £313,500 to bring a further **380 Tasers** into use across the force, providing greater flexibility and capacity when making operational decisions, all aimed at keeping people safe from harm.

Backing Lancashire

This year I have reaffirmed my commitment to driving social value within the county through my **Backing Lancashire** campaign, which is all about investing within Lancashire wherever possible whilst still delivering essential value for money.

Since my policy started **£Xm** has been invested back into the County through procurement and commissioning. This means that around **X%** of all money spent by the Constabulary has been put back into Lancashire business and people.

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HMICFRS Inspection – OUTSTANDING

In a 2018/19 report, published in February 2020, Lancashire Constabulary was rated as **outstanding for efficiency** following an inspection by Her Majesty's Inspectorate of Constabulary and Fire & Rescue Services (HMICFRS).

This report praised the Constabulary's approach to planning based on evidence and insight, making investment in critical service areas to meet the changing nature of demand and aligning resources to meet the expectations of the public.

Additionally, the Inspectorate rated the Constabulary **good** at reducing crime, keeping people safe, protecting vulnerable people and treating its staff and communities with fairness. Page 22

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This robust approach to planning has enabled the Constabulary to focus on its core services - answering calls from the public, responding to the public's needs and investigating crime.

The report endorses that we are focusing our resources in the right place, at the right time, and importantly, that we are getting it right - listening to our staff and communities, tackling the issues that are important to them and investing where we need to.

We know there is still work to do, but by focusing on getting our core services right over the past couple of years, we are now in a good position to meet the challenge of growing the Constabulary in the future, as a result of new funding into policing.



HMICFRS – Child Protection

In April 2019, I welcomed the significant improvements identified in the way Lancashire Constabulary protects children. In March last year Her Majesty's Inspectorate of Constabulary and Fire and Rescue Services (HMICFRS) published a report into Child Protection arrangements in the force which highlighted a number of weaknesses in the force's approach in this area.

I'm pleased to say that in a post inspection, the force was found to have taken **significant steps** to address the issues and to improve the protection of children, meaning they are now better protected and the **'voice of the child' is being heard**. In particular HMICFRS found we had prioritised child protection by:

- Providing further training for all frontline officers and staff
- Introducing child protection coaches
- Rolling out the 'Think Child' internal awareness campaign
- Improved governance and management systems

Page 23 Page 9 of 41 Officers and staff are committed to keeping people safe and to making a difference every day to children's lives and I'm delighted this is recognised by the report, alongside our commitment to continuous improvement.

HMICFRS - Crime Recording

In May 2019 there was further good news when HMICFRS released a report praising the **'significant improvements'** identified in the way Lancashire Constabulary records crimes.

In 2017 the Constabulary was inspected by the HMICFRS who found that the way crime was recorded was inadequate and had left over 20,000 victims of crime without the appropriate access to support.

In a re-inspection report Lancashire was found to have significantly improved crimerecording arrangements and is now **graded as 'good'**. In particular they found that Lancashire Constabulary had:

- improved overall crime recording;
- substantially improved recording standards for violent crime;
- maintained a good level of recording accuracy for reported sexual offences;
- developed and implemented a crime data integrity (CDI) action plan to address recommendations and areas for improvement and drive systemic cultural change;
- appointed an operational strategic lead responsible for improving crime recording; and
- Invested in additional resources to scrutinise and improve crime-recording decision making and data quality.

Following the initial report I worked with the Chief Constable to ensure the inspectorate's recommendations were addressed and I'm pleased that the additional resources we have invested into scrutinising and improving crime recording, decision making and data quality have been recognised.

Inspectors also recognised a force wide internal campaign I funded called '**Record for Victims**' (R4V) which ensured officers and staff make correct crime-recording decisions, to help victims and make sure they get the support they deserve.



Investment in Technology

In 2019 I launched a '**Switched on to the power of digital**,' campaign alongside the Constabulary to improve the communication between the public and the police, as well as police investigations, through a new approach to digital policing.



The campaign included two digital experience awareness events, together with sessions in policing divisions to raise awareness of the force's digital capability amongst officers, ensuring there is an understanding about how new technology can support investigations.

I was joined by members of the senior team and officers based in the Department, hearing first-hand the difference that three years of **investment totalling around £2.7m** has

made, including faster turnaround of evidence and a better service for victims, with significantly reduced time that victims need to wait for the outcome of digital forensics.

It is crucial that Lancashire Constabulary ensure their digital capabilities are to a high standard and well placed to tackle the ever evolving nature of crime.

Over half of all crime has an online element with this only set to increase. The impact of digital technology now cuts across all types of criminal investigations and it is vitally important that we have the capacity to meet the challenges that we face and bring positive outcomes to victims of crime in Lancashire.

Keeping officers mobile

Following the first, hugely successful rollout of **Samsung devices** to police officers in 2015, which allowed them to spend much more time out in our communities, over the past 12 months we have invested £1.9m in new equipment.

I spent an afternoon with local officers in Blackpool during the summer as the new devices were being rolled out, and saw what a huge difference they make in allowing officers to spend as much time as possible on the streets, with any paperwork, access to systems or assistance available digitally.



I also provided funds towards **new drones**, assisting in operations such as missing person enquiries, public order and investigations.

Rural crime has also seen investment in technology with **infra-red cameras** helping officers in our rural areas carry out operations.

Staying at the forefront of technology and making sure it is used effectively to keep people safe also is important in officer training, with Virtual Reality technology providing the opportunity to train officers in different scenarios.

Stonewall 2019 Top 100 Employers

I was delighted to see Lancashire **placed 36th** on the <u>Stonewall 2019 Top 100</u> <u>Employers</u> list. We've jumped up 38 places since the 2018 list was announced. This is a huge recognition of our work to promote inclusivity and difference across the service, and we are now the number two police force, behind Cheshire Constabulary.

The force LGBT staff network, chaired by PC Anna Robinson and vice-chaired by PS James Cooper, were recognised as a 'Highly Commended Network Group'. This recognises years of continuous improvement, dedication and hard work of all network members over the years.

Stonewall is at the forefront of unprecedented social and legal advancement for lesbian, gay, bisexual, and trans people living in Britain. 445 employers entered for the 2019 index and, with over 92,000 responses including 17,300 who identified as LGBT, it is one of the largest national employment surveys in Britain.

Inclusive UK Employers Awards 2019

It was also impressive to see Lancashire Constabulary placed 21st in the Inclusive UK Employers Awards. This is a prestigious award scheme that rewards organisations for harnessing a diverse workforce and excelling in equality and inclusion across all strands of diversity. We are the third of only four police forces listed in the top 50.

Priority 2 – Tackling Crime and Reoffending

Violence Reduction Network

Lancashire was one of 18 areas across the country to secure funding, from the Home Office with £1.82m from the Knife Crime Fund and £1.16m for the setting up and running of a Violence Reduction Network (VRN). The Violence Reduction Network is a long term initiative which will bring together Lancashire Constabulary, councils, health and education professionals, community leaders and other key partners to tackle violent crime.

The team is focussed on interventions for individuals and communities to divert them away from involvement in violence, including, but not exclusively, knife crime. It also supports the delivery of interventions in education environments including Pupil Referral Units, with those excluded from education and those being home educated.

Knife Crime Fund

In October 2019 I launched a brand new fund to tackle knife crime across the county, calling on community and third sector organisations to submit funding applications

for up £20k for projects that aim to address the known underlying causes and drivers of knife crime.

The majority of the £1.8m Home Office grant received was used to support additional

operational activity, community engagement, and equipment including knife bins and metal detecting arches and wands, however, a total of 11 organisations with the experience and know-how to get involved in reducing knife crime and serious violence in Lancashire won bids to deliver diversionary and targeted interventions.

The Home Office knife crime fund continues to support a multi-layered approach to reducing knife crime including Page 27







Knife Crime

community and schools projects work to help to reduce the likelihood of children and young people becoming involved in violence and knife crime, keeping our young people safe.

Knives can have a tragic impact on people's lives as a consequence of them being used as weapons. I fully support the public health approach to violent crime and that we need to work across our communities and organisations to make Lancashire a safer place.

Case study: Lives Not Knives Fleetwood

Fleetwood Town Community Trust have embarked on a Lives Not Knives project aimed to identify the underlying issues faced by children and young people by addressing the root causes and drivers of knife crime.

Using a trauma informed approach, the Community Trust have begun delivering a programme which will support early action and that will create long-term changes for young people that face challenges on a daily basis.

Young people are being given a voice which, with the support of the Community Trust, will contribute towards a step change in their behaviour and attitude and which may also change the way the public and voluntary sectors support this particular cohort.

The Community Trust is delivering this programme in local primary and high schools through educational workshops which explore themes such as why people carry knives, the effects of knife and drugs within our community, staying out of trouble, tools for becoming a more responsible citizen, and more.

Through interactive activities and role-play, The Community Trust will also build young people's skills and confidence to cope with peer pressure and make the right choices, giving children opportunities to practice techniques to improve their mental health and learn how to avoid and resolve conflict, manage anger and communicate.

As well as reducing crime rates within the local area, it is hoped that that this initiative will help disadvantaged young people reach their full potential in all areas of life and become valued members of their local community.

Crime Statistics

According to the Office of National Statistics, Crime in England and Wales (March 2020),

Overall, crime for 2019/20 is set out below:

England & Wales	+0.6%
Most Similar Group	-4.2%
North West	-7.1%
Lancashire	-12.5%

(Data taken from Lancashire Police sources) Page 28 Page 14 of 41 In Lancashire recorded crime has reduced by 12.5%.

A full breakdown of Lancashire's crime statistics for 2019/20 is set out at Appendix B.

Major investigations team visits

Tackling major crimes such as organised crime groups (OCGs) and child exploitation are key priorities that the public regularly say they want officers to focus on, with investment into these teams and other proactive work through local task forces.

Over the past 12 months I have visited each local Major Investigations Hub across the force and gained a clear insight into the vital work carried out every day to keep people safe and remove criminals from our streets.

I have invested **£3m** in digital technology to aid investigations and solve crime through maximising evidential opportunities from the growing demand for digital forensic examination.

Even spending just a small amount of time with each team, the dedication and drive that our officers and staff have to protect those who live and visit the county is evident.

Lancashire Reducing Reoffending Boards

I am delighted that by the middle of this year the amount of money provided to projects that are aimed at tackling reoffending in Lancashire hit £500,000 since launching two years ago.

During 2019/20 I was able to provide around £240k to a wide variety of projects up and down the county from diversionary activity through to peer and professional support, the projects utilise local knowledge and the expertise of various community organisations who are already delivering great work, to help ex-offenders ensure they do not go back into the criminal justice system.

I have visited a wide variety of these schemes and heard first hand from those who have been to prison, often on multiple occasions, who have turned their lives around with support and rehabilitation.

Policing alone cannot tackle reoffending, we need to work together to help people turn their backs on a life of crime and understand the issues and triggers which often result in offending behaviour, by utilising a trauma informed approach.

I also extended the tenure for the Independent Chair, Retired Chief Constable Jerry Graham, to continue the excellent work already established. In February 2020 this post was taken over by retired Detective Superintendent Paul Withers.

Case study: Commissioner funding helps East Lancashire project tackle reoffending

Burnley FC in the Community were granted £12,680 to expand their 'It's Your Turf' and 'Premier League Kicks' projects.

'It's Your Turf' delivers targeted activities which work with people already in the criminal justice system. Young people are referred via partner agencies and support them in avoiding a return to crime.

The 'Premier League Kicks' scheme delivers diversionary activity expanding ongoing sessions already being delivered, in the Colne and Padiham areas.

Children and young people between the ages of 8-19 years old are the main and direct beneficiaries of the projects. Residents of the local community and the police also benefit from the project through a reduction in crime and antisocial behaviour in the area. In Colne especially,



youth ASB has decreased around the venue and the local PCSOs have expressed their gratitude that they now have an option to signpost young people to on a Wednesday night when Youth ASB can be particularly prevalent. This has also been the case in Briercliffe and Padiham where sessions are now available, and provision is meeting local need.

Michael Colquhoun, Head of Inclusion at Burnley FC in the Community said:

"The funding received has allowed us to expand our current PL Kicks offer into target areas as well as allowing us to deliver educational workshops to participants. It has also allowed us to expand our It's Your Turf mentoring programme to work with more young people at risk of entering the Criminal Justice System or indeed already in it.

"Our PL Kicks programme alone engages over 650 young people per week and is delivered in over 10 different areas across Burnley and Pendle.

"Both programmes are free of charge and address a real need in our community to tackle issues around youth crime".

Modern Slavery

All purchase order emails are now encouraging our current suppliers to help eradicate modern slavery.

We ask businesses to commit to work together with partners and supply chains, recognising how serious modern slavery and people trafficking are and help in rooting it out wherever it may be suspected.

With businesses encouraged to be aware of the signs of modern slavery and what to do if they suspect it's taking place, it is hoped that this makes it more likely that often hidden crimes will come to light.

This builds on the work being done by through my Office and the Pan Lancashire Anti-Slavery Partnership (PLASP) which he set up in 2017 to bring together partners from across Lancashire to help tackle modern slavery.

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• Between April 2019 and March 2020 Lancashire Constabulary recorded 125 crimes related to Modern Day Slavery, and increase of 49% on the previous year.

Events

2019 saw public roadshows held in Ormskirk, Lancaster and Blackpool where the Tower was lit up red on 11 October 2019 in memory of victims of modern slavery.

In December 2019, my Office, together with Lancashire Partnership Against Crime (LANPAC), the Constabulary with Pan Lancashire Anti-Slavery Partnership (PLASP) held a Business Conference at Ewood Park attended by small and medium sized businesses across the county, with presentations from the Gang Masters Labour Abuse Authority, Libra Solutions and the Modern Slavery Helpline. A new Business Pack was launched at this event, aimed at assisting companies in auditing and also



in recognising Human Trafficking indicators.

In January 2020, I opened an event about enhancing the policing response to trafficking for sexual exploitation. Regional colleagues were invited to the session which was organised by UK Feminista and presented by a survivor of sexual exploitation.

My Office continues to be represented at the National Modern Slavery and Human Trafficking Network with Lancashire widely considered to be one of the leading forces on this important area of work.

The Constabulary is actively investigating multiple live investigations across the county involving Organised Crime Groups (OCG's) involved in

human trafficking, with sexual exploitation and forced labour remaining the two highest reported types of exploitation and members of the public continue to be our biggest source of information.

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Rural Crime

I continue to invest in rural crime with **103 officers having had rural and wildlife training** and another 20 scheduled in the next year. I have also purchased a number of thermal imaging scopes this year to support the rural crime officer's roles and ensured dedicated single points of contact at sergeant through to senior management level in all three policing divisions with an ongoing review of our strategy.

Engaging with the rural community is important as the issues and concerns they have are often unique when compared to more urban areas. The National Rural Week of Action saw events held across the county including in Parbold where I attended alongside the Farming Community Network. I am pleased to have supported the force hare coursing campaign and attended country fairs throughout the summer supporting the information provided to communities.

Operation Checkpoint has also been tackling cross border travelling criminality, with a number of poaching meetings held in East Lancashire to obtain intelligence about crimes being committed.

Many of the newly created Neighbourhood Task Force teams concentrate on areas with a rural demographic, support rural crime issues and work on a risk and threat basis linking in with partner agencies to address concerns and target criminal activity. The benefit to this task force have been recognised immediately and considered for future investment in line with force uplift.



Following the national rural crime survey, I funded a further survey looking specifically at domestic abuse

in the rural areas. The information provided has supported connectivity to our Public Protection Unit and domestic abuse campaigns.

Business Crime

I directly fund the force Business Crime Officer who has continued to establish

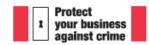
himself in the business community running a number of events and building close links with the Federation of Small Businesses, Business Improvement Districts and the Chamber of Commerce

Much work has gone on behind the scenes to encourage businesses to report crimes, helped by the launch of a new Business Crime booklet alongside changes to police systems to improve information and reporting.



Page 32 Page 18 of 41 Although our county is a safe place, the impact of crime against local business can have a significant impact upon bottom line and profits.

A new guide has been developed offering proactive, practical measures businesses can take to reduce their chances of things going wrong, what warning signs to look out for to catch potential thieves and importantly, what to do if a business is targeted by criminals.



Cyber Crime (Digital)

In January and February 2019 all Police Control Room Operators (PCROs) who work within the force control room dealing with emergency and non-emergency calls were given training inputs on fraud and economic crime. This has now been extended to all new PCROs to ensure call handlers have an understanding of economic crime, alongside a standard operating procedure, providing a clear pathway when taking a call from a victim on fraud.

I fund a Fraud Safeguarding Officer who continues to engage with vulnerable groups such as WI and Rotary clubs to spread the word on how to protect themselves against the risks of scams. We have also seen a heightened risk of students falling prey to Money Mule Scams which has brought about partnership activity with colleges and Universities to ensure awareness of the risks.

Criminal Justice

The Lancashire Criminal Justice Board is another important partnership which is tasked with bringing together all the main agencies involved in different parts of the criminal justice system, to work together to improve the overall service and performance of the legal system. It aims to secure an increase in the number of offences brought to justice, provide care for people who are victims and witnesses of crime and improve public confidence in the criminal justice system. I am committed to ensuring that Constabulary contribute fully in their role and the aims of this Board are clearly reflected in my priorities.

My Office is represented at the quarterly Lancashire Criminal Justice Board (LCJB) subgroups, including the Justice Delivery Group, Strategic Rape Group, Strategic Reducing Reoffending Board, and Victims and Witnesses Group. Each of these groups are responsible for specific areas of focus in the Criminal Justice System and not only monitor their own performance but also that of the other groups and of partner organisations. They evidence successful partnership working and a drive to provide the best service to the communities they serve.

Restorative Justice

Restorative Justice has a strong footprint across Lancashire and the team recently received accreditation from the RJ council.

Page 33 Page 19 of 41 Throughout the year there have been over **300 restorative justice meetings**, around 20 each month, with many new referrals coming from the prisons where I have funded a successful and long running victim services course.

The team of coordinators with volunteers across policing divisions have embedded themselves into the police stations to continue to provide consistency of message and also attend many partnership meetings to communicate and encourage restorative justice practices.

Drug and Substance Misuse

The main contributing factors to crime in the Lancashire Strategic Assessment identified as alcohol use and misuse; drug use and misuse and previous offending. Tackling some of these determinants in a preventative way is at the heart of my priorities and crime reduction strategies.

I once again **pledged £265k to Lancashire County Council** during the year 2019/20 to support the wider Public Health Funding and in particular peer mentoring and good treatment support at Red Rose Recovery.

Red Rose Recovery received over 700 referrals with 94% of those engaging with the service. Over 65 different staff led groups worked together totalling over 550 sessions whilst 70 different peer led groups held over 640 sessions over the year. Over 1,700 people attended the various Lancashire User Forum events.

The Citizen Programme aims to support individuals through structured support for finance, housing, life lessons and working towards accreditation that supports future pathways to employment and training. This includes the support encouraged around volunteering and the mentoring support around the drug and substance misuse.

In addition, funding support of £72,900 was provided to Blackburn with Darwen for six schemes which contributed to the overall Public Health Funding. This included the provision of Adverse Childhood Experiences (ACE) informed awareness courses, the purchase of Naloxone kits, widely purported to be a breakthrough in allowing non-medical staff to reduce drug related deaths and increased work around Prison Discharge Pathways to ensure clear offender management and inclusion in rehabilitation schemes to support complex cases

I also provided £78,000 funding to Blackpool Borough Council for similar schemes, including the Drug Related Death Prevention Lived Experience Project, which provides a harm reduction preventative wrap-around approach to support individuals identified as being at high risk of drug related death and non-fatal overdose.

Counter Terrorism

I have match funded £1.6m of Home Office grant funding for the delivery of Prevent projects, staffing, equipment and other associated costs across Lancashire. This is something I feel very strongly about to ensure there was a clear awareness across Lancashire, particularly amongst young people at schools and colleges.

My funding has contributed to train the trainer sessions and delivery in schools, youth and community centres on a nur regret or grap grap mess – Isolation to

Radicalisation, Blame and Belonging by the OddArts theatre company. Whilst the focus is, in the main on radicalisation, 'far right' and extremist groups, it also addresses community tensions, hate crime and county lines. It is expected that over 1,000 children will receive this training in year.

Priority 3 – Supporting Vulnerable People and Victims

Lancashire Victim Services

Lancashire Victim Services received **67,117 referrals** into the service in the period 1st April – 31st March 2020. The majority of these referrals were from Lancashire Constabulary and other police forces but we have seen a



LANCASHIRE VICTIM SERVICES

significant increase in referrals from other agencies – 1,699 this year, an increase of over 500 referrals on the previous year. The number of self-referrals has also increased with over 1,000 from individuals who may or may not have reported to the police but actively sought out help and support from our service.

Overall the dedicated, experienced staff have **spoken with over 14,000 victims of crime** and provided invaluable direct support to almost 6,500 victims across Lancashire this year. I continue to invest in the passionate and highly skilled team to ensure that they have the best training and support to enable them to support our clients to the best of their ability.

This investment was recognised by Preston College when Lancashire Victim Services were awarded Highly Commended Employer status for their commitment to developing the team, with three team leaders currently undergoing management

training at the college and two individuals having completed their apprenticeships and been successful in securing permanent positions within the service.

In order to make the service more accessible Live Chat was introduced in April 2019 to allow clients to communicate online with a trained and experienced advocate who can provide initial information and signposting. This has proved to be a really beneficial option for those who may not be ready to pick up the phone and speak to somebody but are struggling to cope, particularly those dealing with sensitive issues such as domestic and sexual abuse. This service has been accessed by over 500 clients this year.

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Case study: The South Asian Language Tools (SALT) Project

Lancashire Victim Services recognised that although we have a large South Asian community in Lancashire, the numbers accessing support were not representative which led to a successful application to the Bell Foundation for The South Asian Language Tools (SALT) Project.

The purpose of this was to engage with the South Asian community to consult and research the issues pertinent to them and reasons why they may not be accessing support. LVS have worked collaboratively with the community to design and produce resources and tools around various subject matters that will be accessible.

The language common to all within the South Asian Community is Urdu, therefore all resources produced are either in Traditional Urdu, Roman Urdu or both. A video has been developed 'How to support a friend who has been raped' video, The Victims Code of Practice (VCOP) Card, an Urdu Facebook page and animations: 'What next after crime?', 'How crime can affect you', 'How to improve your well-being after crime' and 'How to improve your sleep after crime'.

Domestic Abuse

Domestic abuse accounted for around 25% of all referrals into the service, **16,556** in total, a similar number to the previous year. Domestic abuse referrals assessed as high risk of serious harm/homicide accounted for 16% of overall referrals, medium risk 16% and standard risk 28%.

In the last 12 months the team have built up close working relationships with the safeguarding police teams in each policing division. They work collaboratively together to engage victims and there has been excellent evidence of joint working including visits, where agreed with victims, supporting one another through contacting other agencies, providing regular day to day updates on investigations and last contact. The joined up approach has proven to increase confidence with victims in terms of feelings of safety and has improved the quality and timeliness of information sharing and avoided duplication of work.

Debra, a victim of Domestic Abuse and Coercive Control from East Lancashire was supported by an Independent Domestic Violence Advisor (IDVA):

"I feel a lot better after speaking with you it is amazing what a chat can do.

"Can I just say that we clap for the NHS every Thursday evening but I will be clapping for your team this evening. During this terrible time you are still there for us people that need you when I am sure you all have families and loved ones to care for as well.

Thank you so much. Well your job means more to us than most people's jobs do so thank you."

This year an in-house group work programme was launched called **iMatter** to support those affected by domestic abuse and successfully ran five courses across the county. iMatter helps clients to identify what is a healthy relationship and how to maintain one; builds confidence and self-esteem; opportunities for gaining valuable peer support – knowing they are not alone and others understand and have shared similar experiences.

"It's great, very informative, and has lovely people teaching the course. It's non-judgemental, positive, helps immensely, and gives me new hope for the future that good relationships do exist."

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White Ribbon

In December 2019 landmarks across Lancashire were lit up as part of the White Ribbon Campaign's 16 days of action combating violence against women and girls.

The Calico Gateway Building in Burnley, the Preston Town Hall and Ormskirk Clock Tower saw projections of the White Ribbon logo and key messages around the mission statement, never to commit, excuse or remain silent about male violence against women.



Sexual Abuse

Over the past twelve months Lancashire Victim Services received over **2,300 referrals** for people affected by sexual assault and abuse, both recent and non-recent which was a 30% increase from the previous year. In order to be able to deal with the increased demand, I expanded the service to include two new Independent Sexual Violence Advisors (ISVA) and a triage worker and a funding bid submitted by my Office has recently been successful in gaining additional funding from the Ministry of Justice (MoJ) for three dedicated Children and Young Peoples ISVA's.

LVS were able to provide over **1,500 hours of counselling** and pre-trial therapy to survivors of sexual abuse through a partnership with Lancashire Women's Centres and Trust House.

Victim Survey: Domestic abuse and sexual violence service mapping and gap analysis

Together with NHS England, Lancashire County Council and Blackpool Council, my office commissioned research agency TONIC to undertake a research project to help commissioners and stakeholders better understand the needs of local victims and survivors of domestic and sexual abuse and the services and pathways that support them, so that we can continue to drive improvements.

The project report reviews both the national and local picture of sexual violence and domestic abuse, examining police recorded data and identifying organisations across Lancashire that work with survivors and perpetrators. By mapping the victims'

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journey, the report identifies areas of good practice, highlights gaps in provision, and proposes recommendations to address areas for improvement.

In total, over **1,000 stakeholders and survivors** from across the Lancashire Police Force Area engaged with Tonic to share their views on current support provision.

The project report made a number of recommendations which I will pick up in in new Victims Strategy for 2021.

Victim Friendly Organisation

In May 2019 my Office supported the launch of a new programme to accredit business in Lancashire as Victim Friendly Organisations.

The scheme offers local organisations the opportunity to train staff on the impact of crime, the support available and how to best communicate with someone who has fallen victim. Organisations also learn more about the offering of Lancashire Victim Services and how to refer staff in when they need support.



The first two organisations signed up to the Victim Friendly Organisation programme were local Blackburn based grassroots charity IMO (Inspire Motivate Overcome) and Blackpool Transport. The scheme has subsequently been rolled out further to Burnley FC and Out on the Bay. Blackpool Transport are also signed up and

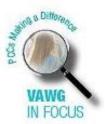
Jane Cole, Managing Director at Blackpool Transport said:

"We are delighted to sign up to be a Victim Friendly Organisation. We are committed to ensuring that our staff are trained on how to positively signpost people who have been a victim of crime. We look forward to building a positive and long-lasting relationship with Lancashire Victim Services who are experts in providing the key skills and knowledge for Blackpool Transport staff"



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Violence Against Women and Girls (VAWG) Funding



Lancashire HEALTH SETTING SUPPORT FOR SEXUAL VIOLENCE VICTIMS

CLIVE GRUNSHAW, THE POLICE AND CRIME COMMISSIONER FOR LANCASHIRE, SECURED £300,000 OF FUNDING FOR LANCASHIRE, IN CONJUNCTION WITH THE BLACKPOOL TEACHING HOSPITALS NHS FOUNDATION TRUST, FOR A THREE-YEAR PROJECT TO TRANSFORM THE CARE SEXUAL VIOLENCE VICTIMS RECEIVE WHEN THEY PRESENT AT HOSPITAL.

In 2018 my office secured funding from the Home Office's Violence Against Women and Girls (VAWG) Fund to fund a three year pilot project in Lancashire.

The pilot project was scheduled to end March 2020, however, due to its success, my Office has been able to secure continuation funding of £132,950 from NHS England for a further two years.

The project places specialist sexual violence support in health settings to ensure that any disclosures to health staff can be dealt with at the earliest opportunity and that victims can access the right support from specialist services such as the Lancashire Victim Services Independent Sexual Violence Advisor (ISVA) team at the right time. Health ISVAs can support victims in disclosing to the police if victims wish to do so.

Another key aspect of the project is the training of health staff to recognise the signs of sexual violence and to enable staff to make appropriate referrals.

Two Health ISVAs and one Health ISVA Coordinator are currently working on site at Blackpool Teaching Hospitals NHS Foundation Trust, East Lancashire Hospitals NHS Trust and Southport and Ormskirk Hospital NHS Trust.

During 2019/20 the project has received **450 referrals** in total across the three hospital sites since becoming operational. This includes referrals from hospital wards and mental health teams as well as community health staff such as GPs, midwives and health visitors for example.

Health ISVAs have delivered over **117 training sessions to more than 1,400** hospital and community health staff.



how they can refer patients to me.

Julie Vigo-Saunders who is the Health Independent Sexual Violence Adviser (ISVA) Co-ordinator at Blackpool Hospital Trust added:

"Since I have started this role I have worked hard to make sure that departments across the hospital as well as health services in the community know that I am here and

"I now receive referrals from A&E, hospital wards, GPs and health visitors. It's really rewarding to see referrals coming in and to be able to help people who have experience rape or sexual assault to ensure they get the support they need to deal with what happened.

"We have close links with Lancashire Victim Services and ensure that anyone affected is referred to receive ongoing support through this or other local services if they need it."

Hazel Gregory, Head of Safeguarding at Blackpool Teaching Hospitals said: "We are delighted to be in this privileged position to offer support to victims across Lancashire. The early data and outcomes are clearly demonstrating the value."

Hate Crime

Lancashire Victim's Services Hate Crime team have been proactive in the community raising awareness of hate crime and encouraging people to report and/or access support.

Whilst the numbers reporting to the police and accessing support still do not represent the scale of the issue, LVS have been able to provide tailored **support to over 200 victims of hate crime** and have worked collaboratively with Lancashire Police diversity and cohesion units to improve the quality of service and accessibility of support to hate crime victims across Lancashire.

The excellent work that has been undertaken was recognised during a visit from Victim Support Sweden and the Swedish police who had embarked on a best practice fact finding mission across the Country.

Nest

Our Children and Young People's service, Nest received unprecedented demand with almost **5,500 referrals** into the service for young people who had been the victim or witness of a crime. A significant proportion of these are young people who have witnessed domestic abuse and needed support to understand how to keep themselves safe and manage their feelings and emotions around this.



Supporting Young Victims

Nest provided a programme of 1:1 support to over 500

children and young people as well as group work support for young witnesses of domestic abuse and peer support sessions throughout school holidays. Peer support events included a partnership with AFC Fylde where they were able to offer groups week long training events taking part in a range of sporting activities and benefitting from positive role models and experiences.

The Larder Community Café were able to deliver cooking sessions to improve not only their cooking but also communication skills and visits to Brockholes Nature reserve to learn about bush craft and outdoor cooking. These are just a sample of the positive experiences Nest have been able to provide for young people who had previously felt very much alone and unable to cope with what had happened in their life. Deputy PCC Chris Webb joined the children at some of these events and remarked how rewarding it was to see how much they had progressed in confidence and benefitted from making friends with other people with shared experiences.

*Jane, a mother whose family was referred to Nest after suffering years of domestic abuse, said:

"What can I say about the support I have received from Nest? Well we couldn't have managed as a family without it. It has been life-changing and a lifeline for all of us.

"The keyworker was brilliant, kind, warm, funny and attentive. The kids loved her – not because of her as a worker but because of her as a person. She really cared about us all. She had lots of knowledge and knew how to navigate the awful systems and procedures.

We will always remember Nest and what they have done for us. They fixed us when we were broken."

Her son, Lee* aged 8 said:

"Nest is the best thing in the whole world. I love my worker and all of the children that I have got to make friends with. I wish I could stay at Nest forever but I know that I will always remember it."

Priority 4 - Developing Safe and Confident Communities

Our Lancashire

In November 2019, on Lancashire Day, I launched Our Lancashire - a new social action movement designed to help the county's residents to start and join their own community groups in an effort to bring people together through shared interests and passions and make Lancashire a better place.



Originally started a year ago in affiliation with the Lancashire Volunteer Partnership, Our Lancashire has grown hugely with over 800 groups signed up by March 2019. Our mission is joining people together to develop more meaningful community activity whilst also looking for gaps where we can facilitate growth within groups.

As well as bringing together small local groups, clubs and associations we've been able to provide a place where people can network and find activities to get involved in; from boxing to knitting, litter picking, residents associations, book clubs, coffee clubs and support groups. Our Lancashire has become a platform to make new friends and make communities stronger, by providing a support network – hosted by the community, for the community.

The Our Lancashire website is a fantastic resource, but the real value is in our nine Community Engagement Officers, who not only support the platform, but are caring, friendly, experienced and passionate about the work they do and about helping people.

Case study: Curry Club brings community together

In December 2019 I visited Little Harwood Curry Club to thank them for their involvement in the launch of Our Lancashire. Established for over 15 years, they bring people from across their community together over a shared love of good food to avoid people becoming isolated or vulnerable.



People attend the Monday lunchtime club, make friends and organise trips together, creating a real bustling community hub. It is a fantastic way to bring together people, some of whom may otherwise not get out into their community. Ensuring that everyone in the area knows about this club, the real positive impact that it has is exactly why we have created Our

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Lancashire. The speed with which groups of this nature have registered with Our Lancashire is really encouraging.

Our Lancashire is all about helping groups like this one thrive and grow, whilst also helping connect them with people who would benefit from engaging in their community through joining groups like this.

Partnership Working

Tackling community safety issues is not just a policing responsibility, but involves a range of partner organisations, including the Lancashire 15 local authorities, Clinical Commissioning Groups, NHS England, Lancashire Fire and Rescue, criminal justice agencies such as HM Courts Service, the Community Rehabilitation Company and the Crown Prosecution Service.

The role of the Community Safety Partnerships is crucial at a local place-based level to develop and enhance multi-agency approaches to reducing crime and disorder. The bringing together of responsible authorities and criminal justice partners to discuss mutual issues of concern and to share best practice, is invaluable to ensuring a safer Lancashire.

In a bid to develop resilient and safer communities, I have awarded almost £135,000 to a number of Community Safety grants to the Community Safety Partnerships within Lancashire during the financial year 2019/20.

A full list of my grant awards is at Appendix A

Community Action Fund

My Community Action Fund is designed to provide small grants of up to £3,000 to assist groups in tackling local concerns and helping





to deliver the priorities of my Police and Crime Plan, utilising funds from Proceeds of Crime.

In 2019/20 my Community Action Fund received 61 applications with 34 grass root organisations being successful. A total of £80,675.10 was distributed to projects across Lancashire. The amount of funding provided during the year was affected by the Covid 19 pandemic which meant a number of grant awards had to be deferred until financial year 2020/21.

It is anticipated the 34 projects funded will directly work with over **3,480 individuals** across Lancashire including over **2,190 young people**. However, many more people across Lancashire will have been positively impacted both directly and indirectly, for example, projects that help develop safe and confident communities should improve public confidence.

A wide breadth of organisations have been supported by my Community Action Fund, including sports and community organ Rations 40 oviding holiday schemes for young

people in deprived communities to projects aiming to protect those most vulnerable within the community. I am always extremely keen to visit some of the projects that are being delivered to see for myself the great work that's being delivered across the county.

Case study: Summer sports club drives cohesion in Preston

Sir Tom Finney Preston Soccer Centre were awarded £2,000 towards their Holiday Club 2019 scheme. Sir Tom Finney Preston Soccer Centre in partnership with UCLAN, who also provided match funding, offered young people from diverse background, including refugee children from a variety of countries including Afghanistan, Sudan and Syria, the opportunity to take part in a range of activities throughout the summer holiday period.

Overall the project supported 81 children, including 10 children from the refugee / asylum seeking community and 20 youngsters who had been referred into the project by Lancashire Police and Lancashire's children services.

As a direct result of the initiative three children attended a Junior Leadership Course at the Lancashire Football Association in October 2019.

Darryl McNicholl, Lead Coach from PSC and UCLan sports student, said:

"We've brought more than 30 children from all walks of life together in a very safe and inclusive environment. They can be kids and enjoy themselves as well as breaking down barriers and prejudices at the same time."

Lancashire Volunteer Partnership

Four years ago I worked with partners to establish the

Lancashire Volunteer Partnership (LVP) which has gone on to win awards and become the one stop shop for public service volunteering in Lancashire. This partnership remains unique, there are no other public services across the UK who have used this approach to volunteering and Lancashire is seen as leading the way around the integration of a public service volunteer offer.

Throughout 2019/2020 Lancashire Volunteer Partnership (LVP) has continued to extend its coverage across Lancashire with new services and opportunities for volunteers to contribute towards, supporting vulnerable people and engaging in social action initiatives across Lancashire.

Joining public services together to provide a single gateway into public service volunteering has encouraged more volunteers to join LVP and add value to front line services. In 2019/2020 LVP **supported over 5,000 public service volunteers**. My initiative to encourage new members into the Partnership has been met with great interest and has contributed towards the increase in volunteers supported and the number of partners that make up LVP.

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In 2018/2019 LVP Community Support Volunteers supported 437 vulnerable people, this year that figure has increased to over 500 however, excluding the response to the Covid-19 national public health crisis which began March 2020. The social return delivered through LVP continues to rise, with LVP adding over £10m worth of social value to public services and communities across Lancashire.

This success would not have been possible without LVP volunteers giving their time to support public services and it was my pleasure to meet many of them during national volunteer week in June 2019. LVP volunteers have committed over **700,000 hours of their time** to supporting Lancashire's public services this year and I was pleased to help recognise that effort and delighted that a particular team of volunteers tackling prevention, reducing online child victimisation, and offending won a prestigious national award and another of our LVP volunteers was recognised by HM The Queen in her birthday honours list.

LVP have a dedicated team of Volunteer Officers devoted to supporting volunteers in their activity and I thank them for their contribution and professionalism in this task. Towards the end of this year, as the virus struck, the team rose to the challenge of matching many new volunteers to those asking for help.

Coronavirus Challenge

In the last three weeks of 2019/2020 LVP joined the County's response to tackling Covid-19 and the resultant national public health crisis. LVP changed their way of working to meet the challenge and set about one of the largest volunteer recruitment campaigns in their history, along with opening up access to vulnerable people who needed help. In just the first three weeks LVP recruited hundreds of volunteers and matched them to similar numbers of vulnerable people needing support.

Community Champions



Last year I developed a new volunteer role, the Community Champion. This is a uniformed role in the heart of the community linked directly to Parish Councils. The volunteers are fully trained, provide a visible presence and are ready to assist people wherever possible. Pilots in Chorley and West Lancashire have identified positive learning and we are continuing to develop the role and roll it out along with our

new Our Lancashire programme.

Mini Police

The 'mini police family' initiative is a fun and engaging opportunity for children to meet police officers, learn about the law and participate in community engagement sessions.

The project aims to help break down barriers between young people and police and

promotes healthy relationships. It also means that children have a positive experience of policing and can interact with officers, help to support initiatives and participate in community events.

My Deputy Police and Crime Commissioner welcomed 60 9-11 year olds from West Lancashire schools to Police headquarters for the start of the 'mini police' pilot scheme in March 2019.

I have funded this project to help drive engagement in primary schools, building trust and encouraging



them to get involved in their community, with the first cohort focusing on knife crime as their first topic. This will involve children developing short films, which highlight the issue and warn of the dangers.

Being the Public's Voice in Policing

This year my Office and I have carried out a large amount of engagement activity across every district in Lancashire, talking with people on a range of topics and issues. As their voice in policing, it is really important to me that their views are heard and influence the decisions being made within my office and Lancashire Constabulary.

Summer Survey 2019

I ran my **annual summer survey** from June to September 2019 which saw over **2,700 residents respond** online and in person at events in every district in Lancashire.

I asked for views on crime and policing priorities within the county and neighbourhoods, experiences of Lancashire Police within the last 12 months and what we as a force should be focusing on, whilst also seeking early feedback around the council tax precept proposals which would be required for the next financial year.

95% of those who responded said that **investigating serious crimes such as tackling organised criminal gangs should be a priority**, with 86% saying that tackling child abuse and exploitation should be a key focus. Meanwhile 50% of respondents said that patrolling areas with low levels of crime should be a low priority.

Lancashire Constabulary's major investigations teams are dedicated to tackling serious crimes including child criminal exploitation, supported by the work of response and neighbourhood officers, as directed by my Police and Crime Plan.

This year has also seen the launch of **local taskforces across Lancashire**, with the responsibility for tackling local priorities including drug dealing, anti-social behaviour and burglary, alongside disrupting organised crime group activity and targeting outstanding offenders.

Page 46 Page 32 of 41 The vast majority of **respondents said they felt safe where they live** but confidence levels were mixed when asked whether they think the police will be there when people need them.

After almost a decade of austerity in policing, it is understandable that people's confidence that police will be there for them has been impacted, however people also repeatedly said that they feel officers are doing the best they can with the resources available.

Community Meetings

Over the last year my Deputy Police and Crime Commissioner and I have attended a number of events out in our communities, hearing views from residents and answering questions on policing in their area.



including Preston North End Football Club.

These have included PACT meetings which bring the police and community together, along with a number of other events including Blackpool Pride, Preston Mela and Garstang Show.

One community event I was pleased to help organise was held at Kingsfold Community Centre in Preston. This fed back on some activity taking place in the area to tackle Anti-Social Behaviour and divert young people from crime into diversionary activity with partners

It was a great opportunity to hear about the work that had taken place so far, where to go next and the real difference being made for the community and the people in it.

Lancashire Talking

In early 2020 I funded a brand new initiative, Lancashire Talking, to give you a voice in your local neighbourhood policing priorities.

It's important to get the county talking about how we can improve our services and knowing about your



concerns means we are able to tackle the things that matter to you the most.

This new project utilises doorstep chats and online conversations to better understand what it's like to live in our county.

In each area across Lancashire, these conversations focus on what it's like to live in a community - what's good about it, what could be improved and any concerns local people may have – to gather important information about the issues that matter to people the most.

This feedback then enables neighbourhood policing teams, together with partner organisations, to tackle these issues.

Page 47 Page 33 of 41 I joined officers during a successful trial in the Hyndburn area and it was great to see the positive response from the public to this new initiative that I am sure will continue to grow in the months ahead.

Scrutiny and Transparency

Changes to Complaints

The Policing and Crime Act 2017 and supporting regulations made significant changes to the police complaints and disciplinary systems during 2019/20. A number of changes were introduced designed to achieve a more customer-focused complaints system.

The changes allow for certain types of complaints to be resolved outside the requirements of the Police Reform Act 2002 while those that have been recorded may be handled reasonably and proportionately otherwise than by investigation.

Where appeals were previously handled by either the chief constable or the Independent Office for Police Conduct (IOPC), the new right to apply for a review is to either myself or the IOPC. This change aimed to increase independence and transparency.

Prior to 1 February 2020, I dealt with **7 complaints** (14 allegations) against the Chief Constable – of the 7 complaints, 2 appealed my decision to the Independent Office for Police Conduct but neither were upheld.

Since the 1 February 2020 I dealt with **5 complaints** (8 allegations) against the Chief Constable with no appeals received from the Independent Office for Police Conduct.

I have received **8 review requests** in relation to complaints made against police officers following changes to the police complaints process on the 1 February 2020.

During 2019/20 I have ...

- Engaged in **4 Police and Crime Panel meetings** where members scrutinised and supported my work
- Made formal **59 decisions** and published them
- Dealt with 15 complaints (28 allegations) against the Chief Constable none of which were upheld
- Held 3 Strategic Business Meetings giving me the opportunity to discuss matters of immediate concern, trends in performance and incidence of crime that may impact on priorities included in the Police and Crime Plan, strategic finance and policing matters
- Held 7 one-to-one meetings with the Chief Constable
- Held 4 formal Scrutiny meetings giving me an opportunity to challenge and question the Chief Constable and his Officers

Page 48 Page 34 of 41 • Held **4 Joint Audit and Ethics Committee** (JAEC) meetings focusing on governance and risk management

Stop and Search

Through independent oversight, my **Stop & Search Scrutiny Panel** ensures stop and search is being used in an appropriate manner and enables me to hold the Chief Constable to account.

In March I joined officers on patrol in Blackpool and witnessed a stop and search take place, whilst attending other incidents such as a road traffic collision.

My office is responsible for running the county's 'Stop and Search Ride Along Scheme' which gives members of the public the opportunity to accompany officers on routine patrol and, if appropriate and proportionate, observe the use of stop and search powers in action.

The ride alongs, which meet requirements around ensuring the best use of stop and search from Government, sees members of the public report back to the Stop and Search Scrutiny Panel, around what they see and experience whilst shadowing the work of officers.

There was a **50% increase in the use of stop and search during 2019** when compared to the previous year. This follows the surge activity as part of the work to tackle knife crime.

Independent Custody Visitors

Independent custody visitors (ICVs) are the eyes and ears of the public and provide reassurance that all is as it should be in police custody. They help me to fulfil my statutory role to hold the Chief Constable to account and provide accessibility, visibility and accountability of Lancashire Constabulary.

I continue to oversee an established and effective Independent Custody Visiting (ICV) Scheme. The Scheme has up to **40** dedicated volunteers who visit detainees in each of the six police custody centres in Lancashire: Greenbank (Blackburn), Burnley, Skelmersdale, Preston, Blackpool and Lancaster.

Due to some custody closures for refurbishment in year there has been a slight decrease in the number of detained persons who accepted visits from the ICVs in 2019/20, in comparison to 2018/19, with a total of **217 unannounced checks** and **641 interviews** carried out by our Independent Custody Visitors (ICVs) compared with 743 the year before.

Finances and Resources

The Police Reform and Social Responsibility Act 2011 created two separate Corporations Sole: the PCC and the Chief Constable. The PCC is responsible for:

- Setting the budget and precept
- The finances of the whole Group
- Receiving all income and funding
- Making all payments for the Group from the overall Police Fund
- Control of all assets, liabilities and reserves

The long term appropriate and sustainable funding of Lancashire Police to meet the growing complexity of demand remains a key aspect of my focus.

I set a revenue budget of £286m for 2019/20, the headlines can be summarised as follows:

• Investment in over 100 police officers and specialist staff thanks to the increase in council tax precept

• Significant cost pressures on the budget were contained (e.g. pay increase £6m, inflation £1m)

• General Reserves were maintained at £10.175m - 3.6% of the net revenue budget

 \bullet Savings of £2m achieved in year, bringing the total annual saving since 2011/12 to more than £86m

• The process of the recruitment of 153 additional officers by March 2021 as part of the national 'uplift' programme has been started and is ahead of schedule

I have also delivered a capital investment programme of £12.6m in 2019/20 the key elements of that investment being:

• £6.9m invested in IT infrastructure, systems and equipment to ensure officers and staff can operate as efficiently and effectively as possible.

• £1.5m invested in the replacement, maintenance and refurbishment of the Estate to deliver assets that meet all statutory Health and Safety requirements and provide accommodation that ensures operational efficiency and effectiveness is delivered.

• £3.1m invested in the vehicle replacement programme

 \bullet £0.4m invested in the force control room to improve the operational effectiveness of contact with the public

Fracking

In 2019/20 £1.835m was spent on Op Manila fracking operation, with £1.495m classified as 'additional costs'. We received £1.271m in grant from government to meet 85% of these additional costs.

This brings the total 'additional' cost of the operation since January 2017 to £8.4m. We have received a total of £7.2m of grant from the government towards these additional costs.

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Looking Forward



As I conclude this report it is clear the world is in a very different place than it was in 2019 and the policing challenges are perhaps less known. However, I will ensure Lancashire Constabulary continues to have the resources it needs to adapt and to keep people safe.

The fight against Coronavirus will continue well into 2020/21, however, I am committed to finding new ways to meet local people, attend events, and continue to listen to your views and

experiences of crime and community safety. Your priorities are important to me.

May 2021 will now see the third election take place for Police and Crime Commissioners across England and Wales which will once again allow the people of Lancashire to have their say on policing in Lancashire.

Police recruitment, like all other aspects of our lives, has also been impacted by the current crisis. Now more than ever, we need to ensure we can maintain capacity in our service to support the frontline and continue to protect the public. I continue to seek assurances from the Government that we can press ahead to deliver the increase in police numbers pledged and ensure Lancashire remains resilient during and following this national crisis.

Clive anstra

Clive Grunshaw Police and Crime Commissioner

Appendix A

Reducing Reoffending Fund		
Red Rose Recovery	Community Leadership Academy	£25,000.00
The Well Communities	Offender Coaches	£15,000.00
Maundy Relief Trust	Support for Offenders	£22,382.00
Community Solutions North		
West	Life Choices	£13,000.00
Burnley FC in the Community	It's your Turf	£12,680.00
Active Lancashire	United Together	£19,000.00
The Foxton Centre	Foxton Centre Social Enterprise	£20,500.00
AFC Fylde Community		
Foundation	Know your goal	£20,000.00
The Princes Trust	Positive Pathways with Blackpool	£25,000.00
Blackpool FC Community Trust	Blackpool Community Cohesion	£7,964.00
The 180 Programme	Be The Best You!	£19,680.00
Magistra Civitas	Lifeboat Programme	£17,452.00
PACT (Prison Advice and Care		
Trust	Fresh Family Starts	£14,062.70
Inspire Motivate Overcome		
(IMO)	Personal Development Programme	£18,740.00

Crime & Reoffending Funding			
Lancashire County Council	Contribution to substance misuse services	£265,600.00	
Blackpool Council	Contribution to substance misuse services	£72,900.00	
Blackburn with Darwen Council	Contribution to substance misuse services	£78,000.00	
Lancashire County Council	Drug Alert Scheme	£2,500.00	
Blackburn with Darwen			
Council	Prevent	£30,000.00	
Blackburn with Darwen			
Council	MEAM	£10,000.00	

Community Safety Fund			
Community Action Fund		£80,675.10	
District Community Safety			
Partnerships	Various projects	£134,867.90	
Blackburn with Darwen Council	Contribution to community Safety	£70,000.00	
	Contribution to Pennine Lancashire CSP		
Blackburn with Darwen Council	support	£6,000.00	
Blackpool Council	Contribution to community safety	£91,000.00	
Blackpool CCG Night Safe Haven		£25,000.00	
Blackpool & the Fylde Street Ange	£7,000.00		
Chorley Street Pastors			
Lancaster Street Pastors		£2,000.00	
Ormskirk Street Pastors		£2,000.00	
Preston and South Ribble Street P	astors	£10,000.00	
Lancashire County Council Contribution to YOT services		£60,000.00	
Blackpool Council Contribution to YOT services		£18,100.00	
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Blackburn with Darwen Council	Contribution to YOT services	£20,000.00
Lancashire County Council	MADE Website	£39,850.00
Lancashire County Council	TIIG Data	£12,500.00
National Ugly Mugs		£4,000.00

Victims Funding		
Blackpool Council	Contribution to domestic abuse services	£51,000.00
Blackburn with Darwen	Contribution to domestic abuse services	£78,000.00
Blackpool Teaching		£32,951.00
Hospitals	IDVA	232,931.00
East Lancashire Hospital		£10,688.00
Trust	Contribution to IDVA	210,000.00

Appendix B

PROTECTING LOCAL POLICING			
Measure	Previous Equivalent period Apr '19 - Mar '20	In Year Performance versus Previous 12 months period	In Year Performance 31 st Mar 2020
Proportion of Force Budget Spent on Front Line Policing: visible	£102.9m (40.5%)	-1.8%	£103.7 (38.7%)
Proportion of Force Budget Spent on Front Line Policing: non visible	£79.5m (31.3%)	+1.2%	£87.1 (32.5%)
Measure	Previous 12 Month Period Apr'18 - Mar '19	In Year Performance Versus Previous 12 Month Period	In Year Performance Apr '19 - Mar '20
Grade 1 - Emergency Response Median Time to Arrive (Target <15 min)	10.1 min	+ 0.2 min	10.3 min
Grade 2 - Priority Response Median Time to Arrive (target <1 hour)	33.2 min	+ 0.6 min	33.8 min
Grade 3 - Routine Response Median Time to Arrive (<48 hours)	841.9 min (14 hrs)	+ 133.2 min (2 hrs)	975.1 min (16 hrs)
999 Calls - Service Level < 10 secs	76.5%	+ 0.9%	77.4%
999 Calls - Time To Answer (Average)	8.1 sec	+ 0.7 sec	8.8 sec
101 Calls - Service Level	39%	+ 1.6%	40.6%
101 Calls - Time To Answer (Average)	184.5 sec	+ 8 sec	192.5 sec

TACKLING CRIME & RE-OFFENDING			
Measure Taken from Recorded Crime dashboard unless stated with *	Previous 12 Month Period Apr '18 - Mar '19	In Year Performanc e Versus Previous 12 Month Period	In Year Performance Apr '19 - Mar '20
All Crime	164,905	-12.5%, 20,585	144,320
Violence with injury	19,900	-18%, 3,507	16,393
Violence without injury	23,968	-3%, 670	23,298
Burglary Residential	^{8,970} Page 54	-17%, 1,505	7,465

Robbery (Personal)	1, 032	+5%, 54	1,086
Public Order	15,386	-30%, 4,684	10,702
Business Crime	13,912	+1%,109	14,021
Road Safety KSI	816	+28%, 227	1043
Number of Anti-Social Behaviour Incidents	50,464	+13%, 6,769	57,233

POLICE AND CRIME PANEL

Meeting to be held on 6 July 2020

Police & Crime Plan Performance Monitoring Report

Contact for further information Ian Dickinson, 01772 533587, Office of the Police and

Crime Commissioner, ian.dickinson@lancashire-pcc.gov.uk

EXECUTIVE SUMMARY

The Purpose of this report is to provide Members of the Panel with an update on progress in delivering the current Police and Crime Plan (the Plan) for Lancashire 2016-2021.

This reports aims to provide an overview of the activity of the PCC/Office of the Police and Crime Commissioner during the 4th Quarter (1 January – 31 March 2020) and how it has changed during the COVID-19 pandemic. This overview will look at all areas of the Police and Crime Plan and additional activity, provide an update for each category with understanding of the current situation and any anticipated possible scenarios that may require a change

RECOMMENDATION

The Panel is asked to consider the report.

Background

- 1. The Police and Crime Commissioner has a responsibility to hold the Chief Constable to account for the Constabulary's performance as against the Police and Crime Plan priorities by means of the quarterly Strategic Scrutiny meeting.
- 2. This link <u>https://www.lancashire-pcc.gov.uk/meetings-and-decisions/meetings-and-reports/strategic-scrutiny-meetings/</u> details the Scrutiny papers received from the Chief Constable and the note of the meeting records the PCC holding the Chief Constable to account.
- 3. The Panel are therefore referred to the Scrutiny meetings and may through today's meeting ask the Police and Crime Commissioner issues they feel relevant to the Scrutiny activity.

Performance Headlines

4. On 16 June 2020, the Commissioner held his regular quarterly Scrutiny meeting with the Chief Constable (CC) to discuss the data and issues highlighted within the report and the progress against the delivery measures in the Police and Crime Plan. The full report and note of the meeting are available for public inspection on the Commissioner's website.

5. Key issues discussed included:

Public Satisfaction – The Commissioner raised concern in relation to the reduction in satisfaction levels. The Chief Constable advised the Commissioner that there were a number of initiatives on-going which should increase the satisfaction levels such as the use of contact cards and the targeting of residential burglary by the local task forces. The Chief Constable also advised the Commissioner that following on from the successful 'every child matters' campaign, the Deputy Chief Constable was overseeing a 2 year 'standards campaign' linked to the core services offer. The campaign will look to address public concerns and cultural issues around behaviours, file quality, uniform etc. It was noted that the Deputy Chief Constable was developing a satisfaction plan which would be shared with the Commissioner when completed.

Hate Crime – The Commissioner discussed the current position with the Chief Constable regard to Hate Crime and whether there had been any changes with regard to crimes and incidents particularly in relation to covid-19 and Black Lives Matters. Whilst there was no evidence to suggest there were increased community tensions as a result, the Chief Constable recognised that was a real benefit to revisit the recommendations of the McPherson Report and other key reports covering custody and Criminal Justice in partnership with key groups such as the Black Police Association to understand and evidence the progress made by the Constabulary.

- 6. Covid-19 Members will be aware, that on 3rd March 2020 the Government published its Coronavirus action plan and this was followed by guidance from Public Health England (PHE) for first responders, including the police. In response on Lancashire Constabulary established a Gold group looking at how the virus would impact on Lancashire both operationally and for the staff and constant updates are provided from this meeting.
- 7. On Monday 16th March the government increased the isolation advice and on 23rd March the lockdown period started.
- 8. During week Monday 11 May the government message in England only was changed to "stay alert, control the virus, save lives".
- 9. A number of changes to the restrictions were also made including:
 - Actively encouraging people who could not work at home to go back to work, avoiding public transport where possible and use of face coverings in certain situations to be considered
 - Fines issued by the police increased from £60 to £100
 - Unlimited outside exercise, being able to sunbathe or picnic away from home
 - Travel to outdoor space in a private vehicle irrespective of distance from home
 - Being able to meet outdoors 1 other person not from your household providing maintain 2m social distancing
 - Reopening of garden centres and nurseries
- 10. A number of changes are being progressed during early June and those applicable from 1 June include:
 - Re-opening of schools/private nurseries for some age groups

- Groups of up to 6 people being able to meet outdoors, including in gardens and private outdoor spaces
- 11. In additional to national guidance and reports from the government and PHE, the Commissioner continues to receive regular guidance and advice from the Association of Police and Crime Commissioners (APCC) and information from the National Police Chiefs Council (NPCC) as part of their named Operation Talla in response to Coronavirus.
- 12. During this unprecedented period the work of the Commissioner has been of particular importance. The Commissioner is linked in with the Local Resilience Forum (LRF) which sits daily across Lancashire to ensure a coordinated response from local public services to the covid-19 situation. This ensures the PCC can escalate any Lancashire specific matters to the Policing Minister and Secretary of State for Justice, APCC and Local Criminal Justice Board (LCJB) as appropriate.
- 13. Interim arrangements have also been made to replace standard governance structures during the Coronavirus pandemic:
 - Daily contact with the Chief Constable and Deputy Chief Constable.
 - 24 April 2020 Extra ordinary scrutiny meeting was held via teleconference in relation to the impact of covid-19 on Lancashire Constabulary covering a 7 week reporting period from the 2nd March 2020.
 - 28 May 2020 Scrutiny Q & A session the Commissioner and his Office have throughout the pandemic received correspondence where members of the public have raised queries around the work of Lancashire Police during the pandemic and these challenging times. The Commissioner on the 28 May 2020 raised those concerns with the Chief Constable and a video of their conversation can be found via the following link:- <u>https://youtu.be/ZN_kzAlaAOQ</u>
 - Daily legal Group The Director chairs the Bronze LRF Legal Group.
 - Director attends the Strategic Coordinating Group and the Tactical Coordinating Group of the LRF and other associated meetings
 - Weekly Local Criminal Justice Board The Deputy Director is actively involved in the covid-19 (LCJB) meetings
 - The Commissioner's Commissioning Officer has held weekly monitoring meetings with Lancashire Victims Services
 - Staff of the OPCC have assisted with Lancashire Resilience Forum
 - 16 June 2020 Strategic Scrutiny Meeting

Commissioned Services

- 14. The Commissioner's commissioned services have been contacted in order to understand any service disruption that may occur and to ensure services receive any support that may be required. We have received plans and/or assurances that are updated weekly by our contracted providers and those delivering high risk provision.
- 15. Continuing throughout the period the OPCC has held weekly check in meetings with Lancashire Victims Services to understand the level and types of referrals being made.
- 16. Further, the Commissioner has recently submitted a bid to the covid-19 Extraordinary Ministry of Justice Funding for Domestic Abuse and Sexual Violence Support Services. The fund has been established to support victims and survivors' of domestic abuse (DA), sexual violence (SV), vulnerable children and their families, as well as victims of modern slavery, during the COVID-19 emergency pandemic.
- 17. Lancashire Volunteer Partnership (LVP) took their place in working with the Local Resilience Forum to support and coordinate the response. LVP set about keeping their volunteers safe and turn their attention to operating a telephone befriending service and supporting local district hubs.
- 18. As their response developed, volunteers were making approaching 1200 calls a week to vulnerable people. The readiness of people to volunteer was amazing, the LVP signposted hundreds of additional volunteers to local district hubs which were coordinating activity on the ground.
- 19. Our Lancashire which was only launched in November 2019 came into its own during the crisis with its attention turning to support the local district hubs and act as a bridge between them and local groups changing their activity to support the response.
- 20. During the crisis, the number of local groups on the 'Our Lancashire platform' increased to over 1000, representing over 116,000 group members across Lancashire.
- 21. Supporting vulnerable people and assisting in the coordination of volunteers and groups Our Lancashire joined forces with LCC Community Projects team to provide a link officer for every district hub in the County.

Reducing Crime and Re-offending

- 22. Throughout the pandemic the OPCC has contributed to the weekly Local Criminal Justice Board covid-19 (LCJB) meetings to understand and mitigate where possible the huge impact on Criminal Justice processes and outcomes.
- 23. Unfortunately the majority of cases have been delayed or postponed, which has a considerable detrimental impact on the lives of victims, witness and those accused of committing crime. Local justice partners are coming together via the LCJB, working together in order to get the situation moving as soon as is possible, but very much hampered by national restrictions and decision making at the Ministry of Justice (MoJ) level.

- 24. Whilst the use of new technology platforms have been progressed, the backlog in court cases continues to build daily and any move back to 'normal business' is a fast growing challenge.
- 25. The Commissioner has written to Government raising his concerns about the delays and the impact on the support available to victims of domestic abuse and sexual violence cases and is seeking assurance that this issue will be looked at and the effects ameliorated. The Commissioner has also sought clarity on the Criminal Injuries Compensation scheme where claims are two year time limited. However, victims are unable to claim until after the court process. With delays mounting up, there are concerns that some may find themselves out of time.
- 26. A new independent chair, Paul Withers was appointed to the Reducing Reoffending board and has very quickly contributed to the Strategic group and chaired his first virtual local board meeting.

Impact on Crime and Community Safety

27. The National Police Chief's Council (NPCC) have been monitoring the changes in crime across the country during the pandemic. The below figures look at the percentage changes and how they compare in Lancashire. The data was for the 4 weeks prior to the 10th May compared with the same time last year.

	Lancashire	National
Total Crime	-25%	-25%
Assaults and	-39%	-30%
Personal Robbery		
Rape	-34%	-28%
Residential Burglary	-25%	-36%
Vehicle Crime –	-57%	-41%
theft from and of		
vehicle		
Shoplifting	-47%	-53%
999 calls	-27%	-23%
101 calls	-16%	-25%

28. There were some new National indicators included in the NPCC bulletin which included trends in Safeguarding Incidents and they were as follows:

	Lancashire	National
Domestic Abuse Incidents	-3%	+4%
Missing Person related	-43%	-37%
incidents		

- 29. The above data should be viewed as provisional, having been gathered at speed, and as only indicative of recent trends. The above data was taken before the changes to the lockdown at the end of May.
- 30. Early indicators from Lancashire are that the number of calls to the 999 system are now beginning to rise, and total crime is also rising but still below that seen at this time last year.

- 31. These are very early indicators and are being tracked on a weekly basis as part of the PCC's oversight of Lancashire Constabulary.
- 32. The daily data, as at 15 June identifies:
 - Daily 999 calls are now moving back towards the usual volumes for this time of year at around 666 calls per day, last year 767.
 - Similarly, the volume of 101 calls is increasing (around 1902 per day) and a similar number of incidents attended (a volume of 727 a day now attended, compared to 728 a day last year).
 - Arrest levels dropped during the covid-19 pandemic but are now back to pre covid levels (approaching 347 a day).
 - Domestic abuse incidents have remained constant from 55 per day to 56 per day
 - As lockdown restrictions ease, there has been an increase in ASB incidents to around 255 a day in the last 7 days.
 - There continues to be a lower volume of missing person reports.

Policing within new legislation parameters

- 33. It is expected that the Health Protection (Coronavirus, Restrictions) England Regulations (various) will remain in place, however there will be likely alterations made to reflect changes in current restrictions.
- 34. The Constabulary's response continues to follow a four-step escalation process that adheres to NPCC guidance regarding the four E's of 'Engage', 'Explain', and 'Encourage' prior to 'Enforcing' through FPN usage. With an emphasis on the first three 'E's', enforcement action should be predominantly utilised for blatant breaches that endanger public safety through the spread of the virus such as through large public gatherings of more people than is currently permitted.
- 35. To maintain the ability to police with the consent of our communities, the PCC has worked with the Chief Constable to ensure that Lancashire Constabulary use these powers correctly, fairly and only when absolutely necessary.
- 36. As previously discussed, the policing of the legislation is scrutinised by the Constabulary's senior leaders on a daily basis.
- 37. On 15th May the NPCC released updated provisional data from all police forces in the UK which included the numbers of fines given to persons breaching the new legislation up to 11 May 2020.
- 38. The press release states that fines for breaches of government public health regulations issued by police officers in England and Wales equate to less than 0.02 per cent of the eligible population in England and Wales – with 13,445 fines issued in England between March 27 and the April 11.
- 39. Lancashire Constabulary has issued 736 fines between 27 March to 11 May in this time period and this compares well with other areas.
- 40. More recent data is currently being validated by the Home Office and is expected to be released towards the middle of July.

41. The latest press release and associated data can be accessed via the NPCC website here: <u>https://news.npcc.police.uk/releases/npcc-issues-update-on-fines-given-during-covid-lockdown</u>

Public Engagement

- 42. The Commissioner and his Office have continued to inform and engage with members of the public throughout the current pandemic in a variety of ways. Numerous members of the office joined the Lancashire Resilience Forum (LRF) to support Lancashire's strategic response to the pandemic this involved work on county wide campaigns, information sharing across local partnerships as well as targeted stakeholder communications.
- 43. In addition to the work on the LRF the following activities have taken place:
 - The Commissioner's office continues to respond to any incoming enquiries from the public
 - The Commissioner held a Q&A session with the Chief Constable based on queries raised in incoming correspondence
 - A variety of videos have been produced to share messages with the public, topics included:
 - Domestic abuse and available support
 - Hate crime and available support
 - Announcement of the new chair of Lancashire's Reducing Reoffending Boards
 - Videos for Pride month
 - Eid Video message
 - Volunteers' Week video message
 - Fraud awareness information shared via press release and social media
 - Special Constabulary work by Specials has been highlighted to the public by mid-May Specials had already contributed close to 10,000 hours of their time
 - A dedicated Coronavirus Support Page on the PCC's website continues to be updated regularly. Articles include funding advice for domestic abuse services support and advice for victims of domestic abuse, advice on the public can help Lancashire Constabulary, support for victims of crime during the pandemic and how to protect yourself against fraud during covid-19.
 - Updated graphics, messages and videos have been shared via Lancashire Victim Services and the Commissioner's online channels to raise awareness of support during the pandemic, particularly for victims of domestic abuse. Messages have also gone out to the local media, and a new sections for victims of domestic abuse was been added to the LVS website.
 - Government and Lancashire Police messaging and updates around the pandemic have been supported through the Commissioners online channels.
 - Our Lancashire and Lancashire Volunteer Partnership played a key role in the response to the pandemic. Volunteers engaged with some of the most vulnerable in Lancashire through services like telephone befriending and work as part of the response hubs
 - Work is ongoing to ensure that the Lancashire public will have the opportunity to share their views on policing as part of the annual 'Let's talk policing' survey to be launched in July 2020
- 44. All communication methods are under constant review in terms of any further emerging issues or advice from the Government and NHS.

Violence Reduction Network (VRN)

- 45. The Commissioner has secured further funding of £1.16M for 2020-21 from the Government to continue the work of the VRN as detailed in the Lancashire Serious Violence Strategy. This will enable the VRN to deliver on the vision for every person living or working in Lancashire to feel and be safe from violence and violent crime through the four key priorities: prevention, enforcement, culture and developing an evidence-base of what works.
- 46. The Commissioner has also received further funding of £1,189,610 for 2020-21 from the Home Office Police Surge Fund to support police led prevention, enforcement and investigation of serious violence activity. This will enable the Constabulary to continue some of the activities commenced in 2019-20 with previous funding secured from the Home Office as well develop new areas of work. The Constabulary work is being coordinated by the VRN to ensure that it supports and is supported by the wider work of the VRN.
- 47. The VRN is working as part of the Lancashire Resilience Forum to create a countywide domestic abuse campaign as part of our response to COVID-19. The campaign is being designed to raise awareness of the help and support available to victims and perpetrators along with how and where people can report their concerns.
- 48. The campaign will span digital and traditional media and is accompanied with the hashtag #noexcuseforabuse.

Staff Welfare

- 49. The offices of the Police and Crime Commissioner remain closed and all staff based at this office are working from home in accordance with government guidelines. Work has now commenced on reviewing how the Office will operate in the future. The Office is maintaining service and is operating business as usual..
- 50. Contact with staff continues to occur on a weekly basis, through staff meetings, email, individual calls and via a weekly internal bulletin

Police and Crime Commissioner Elections

51. The Police Crime and Commissioner elections were scheduled to take place on the 7 May 2020. On the 13 March 2020 the Prime Minister announced that all elections scheduled to take place on the 7 May 2020 would be postponed for one year. These elections will now take place on the 6 May 2021 and the Commissioner appointed will have a term of 3 years to 2024 not 4 years as normal.

Recommendation

52. Panel Members are recommended to consider the information contained in this report, and the information provided within the meeting, and comment accordingly.

Angela Harrison

Director

Agenda Item 10

POLICE AND CRIME PANEL

Meeting to be held on 6 July 2020

Police & Crime Commissioner Decisions

Contact for further information: Ian Dickinson, 01772 533462, Office of the Police and Crime Commissioner, <u>ian.dickinson@lancashire-pcc.gov.uk</u>

EXECUTIVE SUMMARY

The purpose of the report is to highlight decisions made by

i) the Police and Crime Commissioner for Lancashire, and

ii) the Director, or authorised officer, under delegated authority in the period since the last meeting of the Panel on the 9 March 2020.

RECOMMENDATION

The Panel is asked to consider the report and raise any issues identified on the decisions presented.

1 Background

- 1.1. Under Section 28(6) of the Police Reform and Social responsibility Act 2011, the Panel is obliged to review or scrutinise decisions made, or other action taken, by the Police and Crime Commissioner's functions and, where necessary, make reports or recommendations to the Police and Crime Commissioner with respect to the discharge of the Commissioner's functions.
- 1.2. The Commissioner is under a statutory obligation under the terms of the Specified Information Order to publish details of decisions of significant public interest. In more general terms under Section 13 of the 2011 Act, the Commissioner is obliged to ensure that he provides the Panel with any information that it might reasonably require to allow it to carry out its functions. This would include the provision of information regarding the Commissioner's decisions and actions, irrespective of whether they were to be considered to be of 'significant public interest'.
- 1.3. In this respect, the Commissioner publishes on his website all decisions he has made.
- 1.4. Further details on all these decisions are available for scrutiny on the Commissioner's Website at:-

http://lancashire-pcc.gov.uk/meetings-and-decisions/decisions/

1.5. Additionally, Members may access the Strategic Scrutiny Agenda and Minutes at

http://lancashire-pcc.gov.uk/meetings-and-decisions/meetings-and-reports/strategic-scrutiny-meetings/

and the Joint Management Board papers at

http://lancashire-pcc.gov.uk/meetings-and-decisions/meetings-and-reports/joint-managementboard/

2 Decisions made and/or published since the last scheduled meeting of the Police and Crime Panel

2.1 Drawing on the information published on the Commissioner's website, a number of decisions have been made since the report to the Panel at its last meeting on 9 March 2020. These are set out in the table below.

Decision Reference	Decision Title	PCC Priority	Date of Decision
2019/55	Evaluation of Our Lancashire & Lancashire Volunteer Partnership	Governance	2nd March 2020
2019/56	Renewal of Insurance	Governance	23 March 2020
2019/57	Governance Framework Documents	Governance	-
2019/58	Reserves Strategy 2020/2021	Governance	27 March 2020
2019/59	Treasury Management Policy & Strategy 2020/2021	Governance	27 March 2020
2020/01	Section 22A Collaboration Agreement re Modern Slavery Police Transformation Programme	Supporting vulnerable people and witnesses Reducing crime and re-offending	1 April 2020
2020/02	Bluelight Commercial Limited	Governance	2 April 2020
2020/03	Community Action Fund	All applications recommended for approval support one or more of the priorities details in the Police and Crime Plan	16 April 2020
2020/04	Advance Payment of Employer Pension Contributions	Governance	27 April 2020
2020/05	Lancashire Constabulary Fees and Charges	Governance	4 May 2020
2020/06	Financial position as at 31 March 2020	Governance	16 June 2020
2020/07	Ministry of Justice funding for domestic and sexual violence and abuse services	All applications recommended for approval support one or more of the priorities detailed in the Police and Crime Plan	24 June 2020
	Delegated Decisions	Governance	26 June 2020

3. Director's Delegated Decisions

- 3.1 The Panel will recall that the Commissioner has agreed to the Director's delegated decisions being published.
- 3.2 A report detailing the exercise of her delegations made since the last meeting was presented to the Commissioner on the 26 June 2020. This report has been published along with all other decisions made by the Commissioner on the website and is available for inspection via the following link.

http://lancashire-pcc.gov.uk/meetings-and-decisions/decisions/

4. Conclusion

4.2 In accordance with its statutory duty, the Panel has the opportunity to scrutinise and review the decisions made and published as set out in the report now presented.

POLICE AND CRIME PANEL

Meeting to be held on 6th July 2020

APPOINTMENT OF ADDITIONAL INDEPENDENT CO-OPTED MEMBERS TO THE POLICE AND CRIME PANEL

(Appendix' ') refers

Contact for further information: David Fairclough (01254) 585642, HR, Legal and Governance, <u>david.fairclough@blackburn.gov.uk</u>

Executive Summary

This report sets out required arrangements for the appointment of independent members of the panel following the end of term of appointment of Mr A Baghdadi and the resignation of Mr A Mulla.

Recommendation

The Panel is asked to consider the report and

- 1. agree arrangements for the appointment of replacement independent members
- 2. agree 5 members to form the appointment selection panel noting the interview date of 10th September 2020.

Background and Advice

It is a requirement that the Police and Crime Panel for Lancashire appoint and co-opt to the Panel two independent persons.

The Local Government Association has produced guidance on how Police and Crime Panels should go about appointing independent co-opted members, a copy of which is attached as Appendix ' ' to this report. Once appointed the two co-opted Independent persons have equal voting rights, and will be appointed for a 4 year term.

The current membership of the Panel has been determined as far as reasonably practicable, in accordance with the 'balanced appointment objective' and as such is intended to reflect the geographical and political makeup of the Lancashire Police area. The Panel as a whole should also have the skills, knowledge and experience necessary for the Police and Crime Panel to discharge its functions effectively.

Whilst membership of the Panel is considered to comprise the necessary skills, knowledge and experience to be effective, as the guidance points out the appointment an additional two independent co-opted persons presents an opportunity to consider any potential gaps in terms of the experience, knowledge and skills represented such as

- The age range of existing Panel members
- The male/female ratio
- Faith and ethnic groups
- Sexuality

In particular the Panel when considering the Appointment process to be adopted via this report, should consider carefully how it will meet these diversity and representative obligations.

The current Panel Arrangements set out the process for the appointment of the two Independent Persons.

EXTRACT FROM LANCASHIRE POLICE AND CRIME PANEL – PANEL ARRANGEMENTS (as approved 8th July 2019)

"3. Independent Members

3.1. The Panel has previously agreed to co-opt two independent members onto the Panel for a term of four years.

3.2. The lead authority will undertake the selection process on behalf of the Panel for co-opting independent members which will include a reasonable period of public advertisement for the positions. The closing date for the receipt of applications will not be less than two weeks from the date the advertisement is first placed.

3.3. Information packs will be prepared and sent to those requesting application forms.

3.4. The Panel will determine and agree its Selection Panel in accordance with the "balance appointment objective".

3.5. Following the interviews, the five members Selection Panel will make recommendations to the Panel about the appointments.

3.6. The Selection Panel may recommend appointment of additional Independent coopted members to the Panel who may act as substitutes at meetings in the event of the absence of one or both of the term appointed (see 3.1 above) independent members of the Panel".

4. Vacancies

4.1. A vacancy on the Panel arises when a County Councillor, District Councillor or an independent member ceases to be a member of the Panel for any reason."

The Panel will note that suggested wording in accordance with the Guidance for the advert,, role and responsibilities document, person specification document, eligibility criteria document and not of background to the post are supplied as an appendices to this report.

The Guidance confirms that traditional paid for adverts in newspapers are not required and opportunities should be taken to secure 'free' advertising through press releases, existing local authority and police websites and publications and existing mailings to parish/town councils and to voluntary organisations. Using a broad range of media should help maximise the likelihood of securing a strong and diverse field of suitable candidates.

The assessment of candidates will depend on the experience, knowledge and skills comprised in the Panel and what would best complement the existing Panel membership. Candidates wishing to be independent co-opted members should not be assessed against their personal political interests.

The selection panel should seek to agree a balanced shortlist to ensure that a representative range of social groups are included, particularly in relation to minority ethnic communities, women, people with disabilities and young people. Interviews will be undertaken by the Selection Panel who will then make a recommendation to the next Police and Crime Panel meeting for consideration and a final decision. The successful candidates will then be informed of the decision and invited to attend the subsequent meeting of the Panel for formal appointment.

Consultations

N/A

Implications:

This item has the following implications as indicated:

Legal Implications

The proposals fulfil the terms of reference of the Panel and are in accordance with the provisions of the Police Reform and Social Responsibility Act 2011

Financial Implications

The costs of the recruitment and its administration will be met from the Grant available for the provision of administrative support to the Panel.

Risk management

The provision of an independent Police and Crime Panel for Lancashire is in accordance with the provisions of the Police Reform and Social Responsibility Act 2011 and the Panel should reflect its Terms of Reference and Arrangements, which this proposal addresses.

Local Government (Access to Information) Act 1985 List of Background Papers

Paper	<u>Date</u>	Contact/Directorate/Tel
LGA Guidance on appointing Independent co-opted members	June 2012	David Fairclough, HR, Legal & Governance Services (01254) 585642
Reasons for inclusion in Part II, if approp N/A	oriate	

Police and Crime Panel for Lancashire

Independent Members

On the 15th November 2012, Lancashire elected its first police and crime commissioner responsible for setting the priorities and resources for Lancashire Police, as well as supporting broader community safety activities across the region.

The police and crime panel was also established to scrutinise and support the work of the PCC. The purpose of this role is to assist the PCC through providing independent challenge as a critical friend.

The panel is made up of 18 elected members, representing the local authorities in the force area, and two independent co-opted members.

The commissioner is required to consult with the panel on their plans and budget for policing, as well as the level of council tax and the appointment of a chief constable.

The panel is now looking for two committed and energetic people who either live or work within the Lancashire area to serve as co-opted independent members from late summer 2020 for a four-year term.

The role of a panel member is an important and demanding one. The panel, in a year, is expected to meet up a minimum of 4 times with likely other additional commitments.

Meetings will generally be held in day time/evenings at varying locations throughout the Lancashire area. As a panel member you would receive expenses, and would receive induction and other appropriate training.

For a copy of the application pack see <u>www.blackburn.gov.uk/Pages/Police-and-crime-panel-for-Lancashire.aspx</u>. The closing date for applications is Friday, 28 August 2020 at 9.00am. Interviews will take place on Thursday, 10 September 2020.

The panel has to reflect the breadth of communities in Lancashire and welcomes applications from all eligible people irrespective of gender, ethnic origin, religious belief, sexual orientation, disability or any other factor.



A. W. Bredlay

Alistair Bradley Chair of Lancashire Police & Crime Panel

Background to the Post

The Panel's role is to offer support and challenge to the Police and Crime Commissioner who was elected on 5 May 2016.

The Panel requires one person to serve as a panel member for a period ending in May 2024. The role offers an exciting opportunity to be involved in scrutinising and supporting the Commissioner.

The role of the Panel Member will be an important and demanding one. In considering your application you should be aware that the typical commitment required from a member of the Panel is expected to average one day a month, including preparation time.

Meeting could possibly be held at varying locations throughout the Lancashire area but are currently held regularly in Chorley, Lancashire (6 meetings take place each year). The precise times and dates of the meetings are usually agreed on an annual basis but potentially remain subject to change. The Panel currently meets on DAY at TIME.

All Panel Members will be able to claim reasonable travelling expenses and all Panel Members will receive an induction and other appropriate training.

Person Specification for Independent Co-Opted Members

For the appointment of independent co-opted panel members, the assessors will consider potential candidates against the following criteria during the process of shortlisting (based on application form) and interviews (if shortlisted):

	Attributes
Personal Qualities	Good character: To demonstrate that you are a person of good character
	Team working: The ability to play an effective role in meetings through listening, persuading and showing respect for the views of others
	Self-confidence: The skill to challenge accepted views constructively without becoming confrontational
	Enthusiasm and drive: The ability to be proactive in seeking out learning and developmental opportunities to enhance knowledge and understanding (for example, on financial matters and statutory requirements)
	Respect for others: The capacity to treat all people fairly and with respect to value diversity and respond sensitively to difference
	Integrity: The necessity to embrace high standards of conduct and ethics and be committed to upholding human rights and equality of opportunity for all together with the ability to recognise and remove yourself from any potential conflicts of interest
	Decisiveness: The ability to show resilience even in challenging circumstances, remaining calm and confident and able to make difficult decisions.
Abilities / Skills	The ability to think strategically: To have breadth of vision, to rise above detail, and to see problems and issues from a wider, forward-looking perspective and to make appropriate linkages.
	The ability to make good judgements: To take a balanced, open-minded and objective approach, for example, in evaluating the priorities of the Police and Crime Commissioner, assessing candidates for top level appointments or considering complaints against the Police and Crime Commissioner.
	The ability to be supportive: To be able support the Police and Crime Commissioner and the other members of the Panel in delivering their duties.
	The ability to scrutinise and challenge:
	To be able to rigorously scrutinise and challenge constructively without becoming confrontational, using appropriate data, evidence and resources. To be able to interrogate and understand complex financial and budgetary information.

	The ability to be analytical:	
	To comprehend, interpret and question complex written material, including financial and statistical information and other data such as strategic performance measures/data, value for money indicators and identify the salient points.	
	The ability to communicate and engage effectively: To be able to communicate effectively both verbally and in writing – and to interact positively with other members of the Panel, the PCC and most importantly to engage with the public and the community at large.	
Equality and Diversity	 Candidates should be able to: Consider their own biases and prejudices Work with people from all areas of the Lancashire area Work with people from diverse backgrounds Work with people with and without disabilities Work with people from a variety of faiths and cultures Work with people who may be gay, lesbian, bisexual or transgender. 	
Experience	 It would be useful if candidates could demonstrate experience of any of the following: Working with other people on issues of mutual interest over a period of time (for example, voluntary work) Situations where you needed to compromise Interacting or working with people of all ages Interacting or working with people who have different political view and/or religious beliefs Interacting or working with people who are physically and/or mentally impaired. 	
Interests	 It would be useful if candidates could demonstrate experience of any of the following: Policing issues and current affairs, specifically in respect of the ways in which they affect the people in your area Challenging and combating institutional discrimination The issues associated with recruiting, promoting and retaining staff from underrepresented groups Engaging with and representing local people and/or specialists within your field of expertise. 	
Other Requirements and Considerations	 Candidates must be able to attend meetings at possibly varying locations throughout the force area at least 4-8 times a year, as well as attend any appropriate training sessions. The precise time for the meetings has not been agreed at this stage. Candidates should have the time, energy and commitment to prepare for and attend regular meetings. We suggest that you would need to allocate a minimum of one day per month to devote to this role. 	
	 Candidates should have a willingness to learn. Note: Candidates must be eligible for the role (see eligibility criteria separately listed within this recruitment pack) 	

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Roles and responsibilities of independent co-optees on the panel

Note: Independent co-optees will be treated equally as other elected members on the panel and therefore have the same responsibilities and duties with equal voting rights.

All co-optees are full voting members and will have access to the same level of support and information as elected members on the panel. The core role of both elected members and independent co-optees on the panel is to:

- Scrutinise the work of the PCC to ensure that the PCC is discharging its functions effectively
- Bring any specialist knowledge, skills, experience and expertise they may have to the scrutiny work of the panel
- Ensure that there is an effective independent challenge to the PCC and that this challenge is constructive to support the PCC in carrying out their role
- Act as a non political voice for those who live and/or work in the Lancashire area.

A co-opted member of the police and crime panel is expected to:

- Attend all formal meetings of the panel (up to 8 per year)
- Establish good relations with other members, officers and co-optees
- Attend additional meetings e.g. working groups, evidence gathering sessions, or training sessions as required
- Prepare for each meeting by reading the agenda, papers and additional information to familiarise yourself with the issues to be covered during the meeting. Prior to the meeting consider the questions you may wish to put to the police and crime commissioner and other expert witnesses
- Listen carefully at the meetings, ask questions in a way which is non-judgmental, respect confidentiality and help the panel to make practical suggestions for improvements in services
- Assist in the preparation of reports and the formulation of recommendations; this may involve volunteering to participate in a task group to conduct a scrutiny review
- Attend training and development events as needed
- Abide by the panel arrangements and rules of procedure which set out how the police and crime panel will operate in the Lancashire area

- Keep abreast of the key issues in relation to the responsibilities of the police and crime commissioner and the priorities within the police and crime plan
- Contribute to achieving an open, accountable and transparent decision making process in relation to policing and community safety issues in the Lancashire area.

Note: All panel members would also be expected to adhere to the 'seven principles of public life' which are listed below:

Nolan principles4

Selflessness: Holders of public office should take decisions solely in terms of the public interest. They should not do so in order to gain financial or other material benefits for themselves, their family, or their friends.

Integrity: Holders of public office should not place themselves under any financial or other obligation to outside individuals or organisations that might influence them in the performance of their official duties.

Objectivity: In carrying out public business, including making public appointments, awarding contracts, or recommending individuals for rewards and benefits, holders of public office should make choices on merit.

Accountability: Holders of public office are accountable for their decisions and actions to the public and must submit themselves to whatever scrutiny is appropriate to their office.

Openness: Holders of public office should be as open as possible about all the decisions and actions that they take. They should give reasons for their decisions and restrict information only when the wider public interest clearly demands.

Honesty: Holders of public office have a duty to declare any private interests relating to their public duties and to take steps to resolve any conflicts arising in a way that protects the public interest.

Leadership: Holders of public office should promote and support these principles by leadership and example.

4 Nolan Committee's First Report on Standards in Public Life from the First Report of the Committee on Standards in Public Life (1995).

Agenda Item 13

Agenda item

Police and Crime Panel

Meeting to be held on 6th July 2020

LANCASHIRE POLICE & CRIME PANEL FORWARD PLAN 2020/21

Contact for further information: David Fairclough (01254) 585642 HR, Legal & Governance Services, <u>david.fairclough@blackburn.gov.uk</u>

Executive Summary

This report sets out the previous forward plan for the Panel for the Municipal Year 2019/20. (Appendix `` refers).

Recommendation

The Panel discuss a work programme for the new year and update the Forward Plan to be for the Municipal Year 2020/21 and approve publication.

Background and Advice

The report by the Standards in Public Life Report – Tone from the Top – identified the importance of Forward Plans.

Police and Crime Panels should focus attention on key areas for scrutiny each year by reviewing the PCC's Police and Crime Plan.

To facilitate work in advance of the scheduled meetings for areas selected for further scrutiny the Panel agreed Task & Finish Groups to review information in advance of the meetings and engage directly with the PCC & the Office of the PCC as appropriate.

On consideration of the Commissioners Annual Report and Performance Reports alongside the Police and Crime Plan the Police and Crime Panel is invited to set out its Forward Plan for work in Municipal year 2020/21

Consultations

N/A

Implications:

This item has the following implications, as indicated:

Legal Implications

Forward Plans are a requirement for local authorities, and a good programme of work, with a forward plan for any public reports, cuts down on 'surprises'; unexpected decisions or issues that a Panel may be required to respond to. It is considered that a Forward Plan helps the Panel in carrying out its scrutiny role in an effective manner.

Financial Implications

N/A

Risk management

The provision of effective scrutiny by the Police and Crime Panel is in accordance with the provisions of the Police Reform and Social Responsibility Act 2011.

Local Government (Access to Information) Act 1985 List of Background Papers

Paper	<u>Date</u>	<u>Contact/</u> Directorate/Tel
Good Practice for Police and Crime Panels Guidance Document	May 2015	David Fairclough 01254 585642

LANCASHIRE POLICE & CRIME PANEL FORWARD PLAN KEY DECISIONS SEPTEMBER 2019 – JULY 2020 (Updated July 2020)

ANTICIPATED DATE	KEY DECISION / ITEM OF BUSINESS / CONTACT OFFICER / CONSULTATION DETAILS	CONTACT OFFICER
September 2019	Police & Crime Plan Report of the Police & Crime Commissioner	lan Dickinson OPCC
	Police & Crime Plan Performance Report Report of the Police & Crime Commissioner	lan Dickinson OPCC
	Annual Report Report of the Police & Crime Commissioner	lan Dickinson OPCC
	Decisions Report Report of the Police & Crime Commissioner	lan Dickinson OPCC
December 2019	Police & Crime Plan Performance Report Report of the Police & Crime Commissioner	lan Dickinson OPCC
	Decisions Report Report of the Police & Crime Commissioner	lan Dickinson OPCC

ANTICIPATED DATE	KEY DECISION / ITEM OF BUSINESS / CONTACT OFFICER / CONSULTATION DETAILS	CONTACT OFFICER
January 2020	Initial consideration of the Commissioner's 2015/16 – precept proposals Report of the Police & Crime Commissioner	lan Dickinson OPCC
	Consideration of the PCCs revenue and capital budget proposals	lan Dickinson OPCC
	Consideration of the PCCs proposed Community Safety Grants	lan Dickinson OPCC
<u>March 2020</u>	Police & Crime Plan Report of the Police & Crime Commissioner	lan Dickinson OPCC
	Police & Crime Plan Performance Reports Report of the Police & Crime Commissioner	lan Dickinson OPCC
	Decisions Report Report of the Police & Crime Commissioner	lan Dickinson OPCC
	Scrutiny Task & Finish Groups 1 & 2 Report of the Task and Finish Group	Lead Members for T & F Group
	Review of Police Complaints Procedures & Police & Crime Panel Complaints Procedure - Update Report of the Police & Crime Commissioner/Report of Secretary Lancashire Police & Crime Panel	lan Dickinson OPCC/ David Fairclough Sec LP&CP

ANTICIPATED DATE	KEY DECISION / ITEM OF BUSINESS / CONTACT OFFICER / CONSULTATION DETAILS	CONTACT OFFICER
July 2020	CONSULTATION DETAILS Forward Plan 2020/21 Report of the Secretary Lancashire Police & Crime Panel OPCC Annual Report 2019/20 Report of the Police & Crime Commissioner Police & Crime Plan – Update Report Report of the Police & Crime Commissioner Police & Crime Plan – Update Report Report of the Police & Crime Commissioner Decisions Report Report of the Police & Crime Commissioner Decisions Report Report of the Police & Crime Commissioner	David Fairclough Secretary LPCP Ian Dickinson OPCC Ian Dickinson OPCC Ian Dickinson OPCC Ian Dickinson OPCC

POLICE AND CRIME PANEL

Meeting to be held on 8th July 2019

PANEL BUDGET 2019/20

Contact for further information: Phil Llewellyn (01254) 585369, HR, Legal and Governance Services, phil.llewellyn@blackburn.gov.uk

Executive Summary

This report outlines Panel expenditure to date in 2019/20.

Recommendation

The Panel is asked to note expenditure for 2019/20 which will be published on the PCP website.

Background and Advice

The Government committed to providing limited funding to cover the costs of maintaining Police and Crime Panels. The host authority for a Police and Crime Panel in a police force area will receive a maximum annually of up to £64,340 in total, which includes a maximum of £53,300 for costs of administering Panels and up to £920 for expenses per member to a maximum of £11,040 (maximum 20 Panel members). This has been confirmed again by the Home Office for 2020/21 but no commitment has been made to funding for future years at this stage.

Home Office funding is provided via a grant agreement which is paid in arrears to Blackburn with Darwen as the host authority.

As part of the agreement to fund Police and Crime Panels, the Home Office stipulated that for 2015/16 onwards a transparency requirement was attached as a condition of the single grant payment to allow public scrutiny of PCP spending. This now required PCPs to publish, as a minimum on their website, details of all their expenditure including all panel administration costs and individual panel member claims for expenses and allowances.

Attached at Appendix 1 is a breakdown of projected costs and expenditure as submitted to the Home Office in early March for the Grant Claim for 2019/20.

Consultations

N/A

Implications:

N/A

Legal Implications

From 2015/16 it is a condition of the funding from the Home Office that details of all expenditure are published as a minimum on the Panel's website.

Financial Implications

The Grant Agreement includes a maximum of £53,300 for costs of administering Panels and up to £920 for expenses per member to a maximum of £11,040 (maximum 20 Panel members). This has been confirmed again by the Home Office for 2019/20 but no commitment has been made to funding for future years at this stage.

Risk management

N/A

Local Government (Access to Information) Act 1985 List of Background Papers

Grant documentation.

Contact/Directorate/Tel

Phil Llewellyn, HR, Legal & Corporate Services (01254) 585369

Reasons for inclusion in Part II, if appropriate N/A

Appendix 1

<u>2019/20</u>

Admin Costs £5,326.37

Staff Costs £18,494.72

Total £23,821.09

<u>Note</u>

Admin costs = conferences, travel costs, hospitality, printing, postage, website and PR&Comms.

Agenda Item 15

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Police and Crime Panel for Lancashire

Meeting to be held on the 6th July 2020

Timetable of Meetings 2020/2021

Contact for further information: Phil Llewellyn, Governance & Democratic Manager, phil.llewellyn@blackburn.gov.uk

Executive Summary

This report sets out the proposed Timetable of Meetings for 2020/21.

Recommendation

The Police & Crime Panel are asked to agree the Timetable of Meetings for 2020/21.

Background and Advice

It is for the Police and Crime Panel to determine its own cycle of meetings and to appoint any sub committees or task groups as may be deemed necessary in order to carry out the functions of the Panel.

Timetable of Meetings for the Panel

The Timetable below gives information on the times and venues for Panel meetings in 2020/21:

DATE/TIME/VENUE

Monday 6th July 2020 – AGM & Annual Induction Session 10am Blackburn Town Hall, followed by Annual Induction after lunch.

Wednesday 16th September 2020 10am Council Chamber, Chorley Town Hall.

Monday 7th December 2020

6.30pm Meeting Room A, Blackburn Town Hall.

Monday 18th January 2021 (Precept only)

6.30pm Cabinet Room 'C' The Duke of Lancaster Room, County Hall, Preston.

Tuesday 2nd February 2021 (if required –dependant on Precept decision)10am Cabinet Room 'C' The Duke of Lancaster Room, County Hall, Preston.Monday 8th March 2021

6.30pm Council Chamber, Chorley Town Hall.

Monday 5th July 2021 – AGM & Annual Induction Session 10am Blackburn Town Hall, followed by Annual Induction after lunch.

The Police and Crime Panel may be required to hold additional meetings in the following circumstances.

- 1. If the PCC chooses to appoint a new Chief Constable, Chief Executive, Chief Finance Officer or Deputy PCC
- 2. The PCC wishes to remove the current Chief Constable.
- 3. The PCC varies the Police and Crime Plan or proposes to issue a new Plan.
- 4. The Panel needs to consider any complaints against the PCC that are not of a criminal nature.
- 5. The Panel needs to appoint an acting PCC if the current PCC is incapacitated, suspended or resigns.

Consultations

The proposed dates have been shared with Officers at Chorley Council and Lancashire County Council with regard to identifying available venues.

Implications

This item has the following implications, as indicated:

Risk Management

The provision of an Independent Police and Crime Panel for Lancashire is in accordance with the provisions of the Police Reform and Social Responsibility Act 2011.

Local Government (Access to Information) Act 1985 List of Background Papers

Paper

Date

Contact

Phil Llewellyn 01254 585369

Agenda Item 17

Agenda item

Police and Crime Panel

Meeting to be held on 6th July 2020

MONITORING OF COMPLAINTS

Contact for further information: David Fairclough (01254) 585642 Secretary Lancashire Police & Crime Panel, <u>david.fairclough@blackburn.gov.uk</u>

Executive Summary

This report sets out the current position with regard to communications relating to potential complaints received up to 31st May 2020 in relation to the Police and Crime Commissioner.

Recommendation

That the update in relation to communications and complaints be noted.

Background and Advice

Since the commencement of the Panel in 2012 there have now been 81recorded communications which at the outset where described by the complainants as complaints against the Police & Crime Commissioner, and 77 outcomes have been reported to previous meetings.

Many of these communications as reported previously however did/do not relate directly to the conduct of the PCC and therefore do not, under the terms of the governing regulations come under the jurisdiction of the Police & Crime Panel.

Many communications received focus on the alleged conduct of police officers or the chief constable, and these are matters for which there are other complaints processes and/or, appropriate authorities to deal with such matters.

Since the last meeting of the 4 complaints recieved, 1 was in respect of another police force area (78). The remaining 3 complaints were all received from the same complainant.

In respect of (79), this complaint related to allegations of maladministration by the Commissioner. This complainant being the same as (38), (57), (62), (63) & (77) reported previously. On initial assessment this resulted in no further action under the Police and Crime Panel Complaints Procedure. The same

complainant then made further allegations (80) and again on initial assessment this resulted in no further action under the Police and Crime Panel Complaints Procedure.

The same complainant then made further allegations (81) related to the Office of the Police & Crime Commissioner's officers in the handling of their complaint about police officers conduct, which under the Police and Crime Panel complaints process was disallowed by the Secretary following initial assessment under the Police and Crime Panel Complaints Procedure.

Consultations

N/A

Implications:

This item has the following implications, as indicated:

Legal Implications

The procedures adopted by the Panel comply with the Elected Local Policing Bodies (Complaints and Misconduct) Regulations 2012 which are issued under the Police Reform and Social Responsibility Act 2011 for the handling of complaints and matters concerning the conduct of the holders of the office of Police and Crime Commissioner.

Financial Implications

There are no direct financial implications arising from this report. It is proposed the handling of such complaints will be contained within existing resources.

Risk management

The requirement to monitor and record complaints against the PCC and DPCC is in accordance with the provisions of The Elected Policing Bodies (Complaints and Misconduct) Regulations 2012.

Local Government (Access to Information) Act 1985 List of Background Papers

Paper Agenda and Minutes from	<u>Date</u> November 2012	<u>Contact/Directorate/Tel</u> David Fairclough HR, Legal & Governance
Agenda and Minutes from	July 2014	David Fairclough HR, Legal & Governance

Agenda and Minutes from March 2016

David Fairclough HR, Legal & Governance

01254 585642